Assignment and Report

1. OPERATING NAME AND ADDRESS			2. U.I. NUMBER (ORG.	2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.)				
(INCLUDE ZIP CODE AND			, i i i i i i i i i i i i i i i i i i i	763050-2015-0316-B1B	, ,			
Tot rudional r awn, mo.				UMBER 4a. TARGET DATI	E 4b. TARGET HOURS			
1st National Pawn, Inc 110 E. Fairfield Rd. #1			156081026L40	L	-,			
High Point,NC 27263,		D	5. REQUESTED BY (SI	GNATURE, TITLE AND DATE	=)			
-								
6. ATF OFFICER(S) ASSIGN								
	ead Investi ned Invest	-						
7. ASSIGNED BY (SIGNATU	RE, TITLE A	AND DATE)						
(b)(6)	Area Su	upervisor, 06/02/2015						
8. PURPOSE/SPECIAL INST	RUCTIONS	}						
Conduct a recall compli	iance inspe	ection.						
9. INSPECTION RESULTS		CK IF NO VIOLATIONS, ADJUST		10. TRAVEL EXPENSES (
NO. OF VIOLATIONS	6	NO. OF REFERRALS		2111 - PER DIEM				
NO. OF TECS CHECKS	16	NO. OF TECS HITS		2112 - P.O.A.				
NO. OF TAX		\$ VALUE OF TAX INCREASES		2113 - COMM. AIR				
ADJUSTMENTS		\$ VALUE OF TAX DECREASES		2114 - RENTAL CAR				
NO. OF ASSESSMENTS		\$ VALUE OF ASSESSMENTS		2115 - GPV EXPENSES				
NO. OF CLAIMS		\$ VALUE OF CLAIMS		2116 - MISC.				
NO. OF TAX PERIODS		\$ VALUE OF TAXES VERIFIED		TOTAL \$ FOR INSP.				
11. ATF OFFICER'S RECOM	MENDATIO	N						
Submitted by(b)(6)		try Operations Investigator						
Submitted on: 08/26/20 A Warning Letter with N		nspection is recommended as a	n alternate recommenda	ition in lieu of a Warning C	onference.			
The instance of Violatio	n #3 which	warrants a Warning Conferenc		of not recording any ident	tification on an ATE			
F 4473	forms re	n warrants a Warning Conference viewed, which calculated to a 0.	1% error rate). Although	this violation has been cil	ted in the past, the			
		urrent inspection (1% in 2008 a	nd 0.2% in 2014). Violat	ions #1, #2, #4, #5 and #6	would result in a			
recommendation of Rep								
Viols WL ONLY and	d No Recal	II Inspection						
		12. TIME ACCO	UNTING DATA					
ATF OFFICER'S NAME (MC		A. NOON AN. NOON ACCOUNT OF THE OWNER						
JUL 20		83.00						
AUG 2	015	17.00						
ATF OFFICER'S SUBTOTAL		100.00 ATF OFFICER'S S	GNATURE					
ATF OFFICER'S NAME (MC	ONTH, YEAF	r, HOURS) (b)(6)						
JUL 20	015	18.00						
ATF OFFICER'S SUBTOTAL 18.00 ATF OFFICER'S SIGNATURE								

118.00

TOTAL HOURS

Assignment and Report

1. OPERATING NAME AND ADDRESS (INCLUDE ZIP CODE AND COUNTY) 1st National Pawn, Inc.	2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.) 763050-2015-0316-B1B 3. PERMIT/LICENSE NUMBER 4a. TARGET DATE 4b. TARGET HOURS					
1st National Pawn, Inc. #3 110 E. Fairfield Rd. #125 High Point,NC 27263, GUILFORD			156081026L40 5. REQUESTED BY (S	i	11/30/2015 , TITLE AND DATE)	
	13. RE		ROUTING			
REVIEW COMMENTS AND RECOMMENDA Viols WL ONLY and No Recall Inspe						
		SEE	COMMENTS	FINAL D	ISPOSITION	
SIGNATURE AND TITLE (b)(6) - Area Supervisor				REVIEW D	ATE 08/26/2015	5
REVIEW COMMENTS AND RECOMMENDA Due to the limited nature of the violat recommendation for a warning letter Viols WL ONLY and No Recall Inspec	ons and the licensee's n lieu of a warning cor		ressing the violations th	he DIO con	curs with the assigne	d IOI's
X REVIEWED		SEE	COMMENTS	🗙 FINAL D	ISPOSITION	
SIGNATURE AND TITLE SBALBRO - Director of Industry Oper	ations			REVIEW D	ATE 09/04/2015	5
ROUTING SEQUENCE AND DATE 1. 2. 3. 4.			CONTROL FIL	LE POSTEI	D DATE	

Instructions

Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files.

Name of Proprietor 1st National Pawn, Inc. 1st National Pawn, Inc. #3	Street Address 110 E. Fairfield Rd. #	125	City High Point		State NC	Zip Code 27263-	County GUILFORD	Page 1 of 6 Pages
License/Permit/Registry Number (If any) 156081026L40187				Date(s) or Period of Inspection 07/08/2015 through 07/23/2015				
Inspection Results								

An examination of your premises, records and operations has disclosed the following violations which have been explained to you:

Number: 1

Nature of Violation:

REPEAT OF VIOLATION CITED ON 03/18/14 and 07/28/06

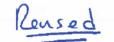
Date Corrections to be Made: (If not corrected immediately)

Corrective Action to be Taken: The A&D Bound Record was corrected during the (If not corrected immediately) inspection. The licensee was directed to ensure all

Failure to accurately record acquisitions and dispositions in the Acquisition and Disposition (A&D) Record incarm dispositions were not recorded, one firearm was logged out when in inventory and incorrectly recorded serial numbers.

(b)(3) - 112 Public Law 55 125 Stat 552

inspection. The licensee was directed to ensure all future acquisitions are recorded by the close of business the next business day and all dispositions are recorded within seven days after the disposition. Alternatively, acquisitions can be recorded within seven days, provided there is proper documentation of the acquisition. All firearm serial numbers recorded in the A&D record and on ATF Form 4473 in Section D are to be observed on the firearm itself and not recorded from an invoice, label, box or shoe-tag.



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License/Permit/Registry Number (If any) Expiration Date Date(s) or Period of Inspection	County GUILFORD	Page 2 of 6 Pages
156081026L40187 11/1/2016 07/08/2015 through 07/23/2015		

An examination of your premises, records and operations has disclosed the following violations which have been explained to you:

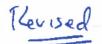
(b)(3) - 112 Public Law 55 125 Stat 552

Citation: 27 CFR 478.125(e)

Instructions

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Name of Proprietor 1st National Pawn, Inc. 1st National Pawn, Inc. #3	Street Address	1125	City High Point		State NC	Zip Code 27263-	County GUILFORD	Page 3 of 6 Pages
License/Permit/Registry Number (If any) 156081026L40187		Expiration Date	Der Prote			of Inspection ugh 07/23/2015		
			tion Results					
An examination of your premises, records and	d operations has disclosed th	e following violations	which have been	explained	to you:			
Number: 2 Nature of Violation: REPEAT OF VIOLATION CITED ON 03, Failure to, in answered all of the items in Section A of the (b)(3) - 112 Public	ed, ensure the nurchaser acc	urately and completely	Date Corre (If not corr Corrective (If not corr	rected imm Action to l	<i>ediately)</i> be Taken	must ensure the p	ing a firearm to a nonlicer ourchaser accurately and one items in Section A of t	completely
Citation: 27 CFR 478.124(c)(1)								
							10	



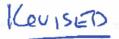
Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files. Zip Code City State County Name of Proprietor Street Address Page 4 of 1st National Pawn, Inc. 110 E. Fairfield Rd. #125 **High Point** NC 27263-GUILFORD 6 Pages 1st National Pawn, Inc. #3 Date(s) or Period of Inspection License/Permit/Registry Number (If any) Expiration Date 156081026L40187 11/1/2016 07/08/2015 through 07/23/2015 **Inspection Results** An examination of your premises, records and operations has disclosed the following violations which have been explained to you: Number: 3 Date Corrections to be Made: (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: The licensee must ensure that the identities of all REPEAT OF VIOLATION CITED ON 03/18/14 and 03/24/08 nonlicensee transferees are verified with a valid, unexpired (If not corrected immediately) identification document issued by a government entity. All orms reviewed, obtain or record proper/complete identification Failure to, in alternate documentation must be government issued. The from the transferee prior to the transfer of a firearm. (b)(3) - 112 Public Law 55 125 Stat 552 identification information must be correctly recorded on ATF F 4473. Citation: 27 CFR 478.124(c)(3)(1) Number: 4 Date Corrections to be Made: (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: The licensee must ensure that the transferor's signature and REPEAT OF VIOLATION CITED ON 03/24/08 and 07/28/06 the date of the firearm transfer are correctly recorded on (If not corrected immediately) ATF F 4473 at the time of transfer. In the case of NICS orms reviewed, correctly record the transferor's signature and/or Failure to, in Denials, the transfer date (Item 36) must be left blank. the date of the firearm transfer on ATF F 4473. (b)(3) - 112 Public Law 55 125 Stat 552

Instructions

Instructions

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Name of Proprietor 1st National Pawn, Inc. 1st National Pawn, Inc. #3	Street Address 110 E. Fairfield Rd. #		City High Point	State NC	Zip Code 27263-	County GUILFORD	Page 5 of 6 Pages
License/Permit/Registry Number (If any) 156081026L40187		Expiration Date		Date(s) or Period of 07/08/2015 through			
130001020140187			on Results	0//00/2015 0/00	git 07/25/2015		
An examination of your premises, records and o	parations has disclosed th		-	explained to you:			
Nature of Violation: REPEAT OF VIOLATION CITED ON 03/18			Corrective	ected immediately) Action to be Taken: ected immediately)		ust ensure that all require ust be correctly document	ed firearm
REFERENCE TOPATION CITED ON USIN							ed in items 26-30 in
(01/2) 310 Duble Law 55 105 Dist	correctly record all require F 4473. tat 552	ed information of the	(9		Section D of A	TF F 4473.	ed in items 26-30 i
Failure to, it firearm to be transferred in Section D of ATF	F 4473.	ed information of the			Section D of A	TF F 4473.	ed în items 26-30 ir
Failure to, is firearm to be transferred in Section D of ATF (b)(3) - 112 Public Law 55 125 State	F 4473.	ed information of the			Section D of A		ed în items 26-30 îi
Failure to, it firearm to be transferred in Section D of ATF (b)(3) - 112 Public Law 55 125 Start (b)(3) - 112 Public Law 55 125 Start (b)(3) - 27 CFR 478.124(c)(4)	F 4473.	ed information of the					ied în items 26-30 î



Instructions

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Name of Proprietor 1st National Pawn, Inc. 1st National Pawn, Inc. #3	Street Address 110 E, Fairfield Rd, #	125	City High Point	Sta NC	late C	Zip Code 27263-	County GUILFORD	Page 6 of 6 Pages
License/Permit/Registry Number (If any) 156081026L40187		Expiration Date 11/1/2016		Date(s) or Pe 07/08/2015		f Inspection gh 07/23/2015		
			tion Results					
An examination of your premises, records and ope	rations has disclosed th	e following violations	which have been	explained to y	you:		-	
umber: 6 ature of Violation: REPEAT OF VIOLATION CITED ON 03/18/14 Failure to, in prospective prospective of the fully completed) ATF F 4473 as the form present (b)(3) - 112 Public	ly complete (or failed t		(If not corre Corrective / (If not corre	ctions to be M ected immedia Action to be T ected immedia	ately) Taken:	licensee regardi 4473, Firearms directed to ensu	ection, remedial training ng the proper completion Transaction Record. Th re that all future custome ete the current edition of	of ATF Form e licensee was ers fully and

		Vice V
I Have Received a Copy of This Report of Violations (Proprietor's Signa	ature and title) 1/ 00.	Date 9/9/15
Signature and Title of ATF $(b)(6)$		Date 09/09/15
For Official Use Only		ATF E-Form 5030.5
December 2022 Production	299	Revised April 2005

Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187
Address:	110 E. Fairfield Road, #125		
	High Point, NC 27263 (Guilford)		
Phones:	Store: (336) 434-7296; Cell: (b)(6)		
Hours:	Monday through Friday 9:00am - 7:00	pm, Satu	urday 10:00am – 5:00pm,
	Sunday 11:00am – 5:00pm		-
GPS:	N 35.92433, W 079.98004		

1 - Introduction

Inspection Profile:

On 07/08/15, Industry Operations Investigators (IOIs)(b)(6) (b)(6) conducted a recall compliance inspection of 1st National Pawn, Inc. D/B/A 1st National Pawn, Inc. #3, 110 E. Fairfield Road, #125, High Point, North Carolina. Contact was made with Store Manager Nicholas Alan Kennedy (NCDL(b)(6) Exp. 07/07/18) and Corporate VP/Secretary Kyle Edward Farson (NCDL(b)(6) Exp. 01/26/18). The inspection was conducted on 07/08/15, 07/09/15 and 07/23/15. The scope of the inspection covered 07/08/14 through 07/07/15. There was no advanced notification given for the inspection.

Business Profile:

The licensed entity is a pawn shop which deals in items typical to the type of business: jewelry, tools, electronics and firearms. Firearms are acquired from pawn-brooking, wholesalers and purchases made from individuals. The primary suppliers are (b)(4) During the scope of the inspection (07/08/14 - 07/07/15), the licensee acquired approximately ^{(b)(4)} firearms and transferred approximately ^{(b)(4)} firearms. (b)(4) of their sales involve retail firearms with ^{(b)(4)} being new firearms and ^{(b)(4)} being used firearms. Their firearms transfers are ^{(b)(4)} pawn redemptions and ^{(b)(4)} sales. At the time of the inspection, there were 349 firearms in inventory. The licensee's hours of operation are Monday through Friday 9:00am – 7:00pm, Saturday 10:00am – 5:00pm and Sunday 11:00am – 5:00pm.

The Type 02 (Dealer/Pawnbroker) license was issued on 10/24/95, and is appropriate for the type of activities conducted by the licensee. All secondary market firearms are uploaded nightly using Leads Online. The licensee does not conduct business at gun shows or over the internet. The licensee does not have any off-site storage of firearms. The licensee possess three other active ATF licenses: 1st National Pawn Inc. #2, Greensboro, NC (FFL #1-56-39993), 1st National Pawn Inc., Lexington, NC (FFL #1-56-01673), and 1st National Pawn Inc. #8, Greensboro, NC (FFL #1-56-09387). The corporation runs five stores in total, but only four possess FFLs. Mr. Farson is in charge of all five stores.

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Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187

The premises is located in a strip mall in an urban area. The property has a monitored alarm system and 16 surveillance cameras. There are also bars on the windows and a tempered (shatter-proof) glass on the doors. Handguns are locked in display cases and long guns are maintained behind the counter and cabled. Pawn, layaway and overstock firearms are maintained in two locked storage rooms, to which only managers know the door lock combinations. Handguns are moved to the locked storage rooms for overnight storage.

Ownership and Control:

1st National Pawn, Inc. has been a registered corporation in North Carolina since 02/02/93 according to the North Carolina Department of the Secretary of State Website (www.secretary.state.nc.us). The registered officers for 1st National Pawn, Inc. are Louise Seawright, President, Dave Scholz, CFO/Treasurer, and Kyle Farson, VP/Secretary. Both Louise Seawright and Kyle Farson are listed as Responsible Persons for the Federal Firearms License. Ms. Seawright and Mr. Farson were run in NCIC with no results. Dave Scholz has no say or control over the firearms aspect of the business and therefore is not listed as a responsible person on the license. There have been no unreported changes in the type of ownership and hidden ownership is not suspected.

Variance:

The licensee was granted a computerized recordkeeping variance on 04/22/04. The licensee's recordkeeping complies with Ruling 2013-5.

2 - Recommendation

Violations, Warning Letter Only, and No Recall Inspection is recommended as an alternate recommendation in lieu of a Warning Conference. Current inspection results disclosed 6 violations, all of which are repeat violations. Based upon these violations, a Warning Conference is warranted; however, a warning letter (no recall inspection) is recommended due to the following:

- (1) Violations #1, #2, #4, #5 and #6 would result in a recommendation of Report of Violations only.
- (2) Violation #3 was a failure to, in from the transferee prior to the transfer of a firearm. Failure to record valid and complete ID occurred on forms with an error rate of 0.3%. This portion of the violation would results in a recommendation of Report of Violations only. Failure to record any ID occurred on form with an error rate of 0.1%. This portion of the violation would result in a Warning Letter. Due to being a repeat violation, the

Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187

recommendation is elevated to a Warning Conference.

(3) Although failure to record any ID has been cited in the past, the error rate has decreased for the current inspection to 0.1% as the error rate for the 2008 inspection was 1% and the error rate for the 2014 inspection was 0.2%.

3 - Inspection History

Date and Type of Inspection: UI#: Inspection Results:	03/18/14, Compliance inspection 763050-2014-0189-B1B ROV, Warning Conference with Warning Letter and Recall Inspection
Cited Violations:	27 CFR 478.125(e), 27 CFR 478.126a, 27 CFR 478.99(c), 27 CFR 478.124(c)(1), 27 CFR 478.124(c)(3)(i), 27 CFR 478.124(c)(3)(iv), 27 CFR 478.124(c)(4), 27 CFR 478.21(a)
Date and Type of Inspection: UI#: Inspection Results:	03/10/08, Compliance Inspection 763050-2008-0233-B1B Violations, ROV ONLY, and No Recall Inspection
Cited Violations:	27 CFR 478.124(c)(3)(iv), 27 CFR 478.124(c)(3)(i), 27 CFR 478.124(c)(1), 27 CFR 478.124(c)(5)
Date and Type of Inspection: UI#: Inspection Results:	06/28/06, Compliance Inspection 763050-2006-0275 Warning Letter with Report of Violations and Referrals
Cited Violations:	27 CFR 478.21(a), 27 CFR 478.124(c)(1), 27 CFR 478.124(c)(3)(iv), 27 CFR 478.124(c)(5), 27 CFR 478.125(e)

4 - <u>Acquisition & Disposition (A&D) Record - Inventory</u>

The licensee maintains a computerized A&D record, which contained open entries. The record is in the proper format. There were 349 firearms found in inventory (Attachment 2 – Informational Page Worksheet; Statistical Page Worksheet). All firearms were accounted for in the A&D record by physically comparing the serial number on the firearm to the entry in the A&D record. There was inventory

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Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187

violation cited during the inspection (Attachment 1, Report of Violations: Violation #1; Attachment 2, Inventory and A&D Review Worksheet; Exhibit 1, Inventory and A&D Review supporting documents).

Violation #1 - 27 CFR 478.125(e)

(REPEAT OF VIOLATION CITED ON 03/18/14 and 07/28/06) Failure to accurately record acquisitions and dispositions in the Acquisition and Disposition (A&D) Record: firearm dispositions were not recorded, firearm was logged out when in inventory and firearms had incorrectly recorded serial numbers.

Five firearms were traced through the licensee's required records from acquisition through disposition with no reportable issues found. No theft/loss reports were submitted during the inspection period.

The licensee utilizes the Hi Tech Pawn computerized record keeping system which has a point of sale feature which automatically captures dispositions and acquisitions of firearms. The licensee conducts firearm inventories once a quarter. The inventory is conducted by Shannon Farson and serial numbers are verified. Currently, there are two employees who are authorized to sell firearms and make entries in the computerized A&D record. There is one additional employee that is currently in training. Sales invoices are prepared, include the firearm information and can be reprinted. Mr. (b)(6)

instructed Mr. Kennedy that all personal firearms should be segregated from sale firearms and tagged "personal, not for sale." There are two additional loaded firearms on the premises (a shotgun in the front office and a handgun at the counter) and they are store firearms that are listed in the A&D record.

5 - ATF Forms 4473 - NICS & Other Dispositions

For the scope of the ATF F 4473 review, 07/08/14 through 07/07/15, there were forms on file. The ATF 4473 forms were filed serially, by date of sale. A 100% review of the forms was conducted. There were forms with errors located during the review. There were five violations cited that were related to the ATF F 4473 (Attachment 1, Report of Violations: Violations #2-#6; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents).

Violation #2 - 27 CFR 478.124(c)(1)

(REPEAT OF VIOLATION CITED ON 03/18/14, 03/24/08 and 07/28/06) Failure to, in to out of forms reviewed, ensure the purchaser accurately and completely answered all of the items in Section A of the ATF F 4473 prior to the transfer of a firearm.

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Name:1st National Pawn, Inc.Trade Name:1st National Pawn, Inc. #3

UI#: 763050-2015-0316-B1B FFL#: 1-56-081-02-6L-40187

Violation #3 - 27 CFR 478.124(c)(3)(i)

(REPEAT OF VIOLATION CITED ON 03/18/14 and 03/24/08) Failure to, in to out of forms reviewed, obtain or record proper/complete identification from the transferee prior to the transfer of a firearm.

Violation #4 - 27 CFR 478.124(c)(5)

(REPEAT OF VIOLATION CITED ON 03/24/08 and 07/28/06) Failure to, in out of forms reviewed, correctly record the transferor's signature and/or the date of the firearm transfer on ATF F 4473.

Violation #5 - 27 CFR 478.124(c)(4)

(REPEAT OF VIOLATION CITED ON 03/18/14) Failure to, in to of the firearm to be transferred in Section D of ATF F 4473.

Violation #6 - 27 CFR 478.21(a)

(REPEAT OF VIOLATION CITED ON 03/18/14 and 07/28/06) Failure to, in out of forms reviewed, fully complete (or failed to ensure the transferee fully completed) ATF F 4473 as the form prescribes.

On 07/08/15, a FFL NICS Audit Log was conducted for the denied status range of 07/08/12-07/08/15 and the non-denied status range of 05/09/15-07/08/15. For the inspection scope, 07/08/14 through 07/07/15, five denied transactions and 36 proceed transactions were verified. There were no reportable issues found during the NICS Audit log review.

The ATF 4473 forms are filed serially, by date of sale. The denied, no transfer and voided forms are filed separately. Identification is verified at every sale and is usually photocopied and attached to the ATF F 4473. Concealed carry permits are usually photocopied and attached, as well. No items are completed on the ATF F 4473 prior to the sale. The employee who completes section B is the individual who signs the form. Prior to the firearm transfer, a second employee reviews the ATF F 4473. A third check is completed the next morning. NICS are conducted via telephone. The computerized A&D record identifies multiple handgun sales and notifies the employee as well as automatically prints a completed ATF 3310.4 form to a printer in the (locked) Manager's office. Currently there are two employees authorized to sell firearms and complete the ATF F 4473 (and one employee currently in training).

6 – <u>Multiple Sales</u>

There were multiple sales (involving firearms) reported during the VCAB reporting period (07/08/12-07/08/15). There were additional multiple sales found during the inspection which were reported by the FFL but were not included in the

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Page 5 of 13

Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187

VCAB query results. In each instance, the licensee had completed the current version of the ATF 3310.4 form, faxed it to the correct number and attached the fax confirmation page showing the fax had been successful. IOI (b)(6) could not identify why the multiple sales were not listed on the VCAB report. IOI (b)(6) recommended that the licensee resubmit these multiple sale forms and all future forms via e-mail. Once the forms were submitted via e-mail by the licensee, IOI (b)(6) requested a new VCAB query. During the new VCAB reporting period (07/23/12-07/23/15) all additional multiple sales appeared on the report.

7 - Suspicious/Prohibited Purchasers

There were three suspicious purchasers identified during the inspection (no NICS resolution). Their computerized criminal history searches in NCIC did not reveal any prohibiting convictions.

8 - Trace Activity

On 07/08/15, a Firearms Trace History report was performed by the Violent Crime Analysis Branch. The scope of the query was 07/08/12-07/08/15.



IOI(b)(6) conducted a NCIC query for 11 serialized secondary market firearms found in inventory which were incorrectly recorded in the A&D record (incorrect serial number or acquisition not recorded). All other serialized secondary market firearms were uploaded to Leads Online by the FFL. Approximately (b)(4) used firearms were acquired and approximately (b)(4) were transferred in the past year.

9 - <u>NFA/Importer/Collector/Manufacturer</u>

There were no NFA weapons found during the inspection. According to a NFA Records Search conducted on 07/14/15, the NFA branch does not have a record of any being registered. This licensee does not have an NFA tax stamp, nor are they an importer, a collector or a manufacturer.

10 - Referrals

There were no inspection-related referrals generated during the compliance inspection.

Revised 5/15/14

Page 6 of 13

Name:	1st National Pawn, Inc.	UI#:	763050-2015-0316-B1B
Trade Name:	1st National Pawn, Inc. #3	FFL#:	1-56-081-02-6L-40187

11 - <u>Other</u>

At the time of the inspection, the licensee was in compliance with North Carolina General Statute 14-315.1 & 2, as well as the Federal Youth Handgun Safety Act and the 2005 Child Safety Lock Act.

12 - Closing Actions

On 07/23/15, IOI (b)(6) met with Mr. Farson and Mr. Kennedy and executed the closing conference. Mr. Farson was issued a Report of Violations on ATF F 5030.5 (Attachment 1). See item 13 below for a breakdown of the violations cited. Mr. Farson acknowledged receipt of the Report of Violations and certified that he received a copy. A full review of ATF laws and regulations were discussed with Mr. Farson and Mr. Kennedy per the Acknowledgement of Federal Firearms Regulations Form. Mr. Farson certified receipt by signing the Acknowledgement of Federal Firearms Regulations Form (Exhibit 3). During the closing conference, Mr. Farson provided IOI (b)(6) with a letter identifying "problems identified with dispositions" (Exhibit 4).

The licensee was provided with a copy of the following:

- ATF List of Important Contact Numbers
- ATF P 5300.4, Federal Firearms Regulations Reference Guide
- Firearms Acquisition and Disposition Record example
- ATF Ruling 2013-5, Electronic Acquisition and Disposition Records
- ATF F 4473, Firearm Transaction Record
- ATF I 3310.2, Protection Orders and Federal Firearms Prohibitions
- ATF I 3310.3, Misdemeanor Crimes of Domestic Violence and Federal Firearms Prohibitions
- ATF I 3310.4, Persons Adjudicated as a Mental Defective or Committed to a Mental Institution
- DOJ NICS E-Check brochure
- DOJ NICS Delay/Deny brochure
- ATF P 3317.2, Safety and Security Information
- ATF F 3310.11 & 11A Theft Loss Report/Continuation
- ATF F 3310.4 Report of Multiple Sale or Other Disposition of Pistols
- NICS and NICS Alternatives
- Child Safety Lock Act 2005, Open letter
- FFL EZ Check Website
- ATF I 5300.23A, Important Notice to Dealers and Other Participants at this Gun Show
- Notice of Age Requirements
- ATF I 5300.1 Youth Handgun Safety Poster
- ATF I 5300.2, Youth Handgun Safety Act Notice
- N.C. General Statute 14-315.1, Poster example

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- ATF F 5300.38, Application for Amended FFL
- Out of Business Procedure
- ATF P 5300.5, State Laws and Published Ordinances Firearms (CD)
- ATF P 3312.8, Personal Firearms Record
- ATF P 5310.1, Gun Free School Zone Notice brochure
- ATF P 5300.15, FFL Quick Reference and Best Practices Guide

13 - Violations

1. **27 CFR 478.125(e)**

REPEAT OF VIOLATION CITED ON 03/18/14 and 07/28/06

Nature of violation: Failure to accurately record acquisitions and dispositions in the Acquisition and Disposition (A&D) Record: firearm dispositions were not recorded, firearm was logged out when in inventory and firearms had incorrectly recorded serial numbers.



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Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and the quarterly inventories/4473 checks were completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective Action: The A&D Bound Record was corrected during the inspection. The licensee was directed to ensure all future acquisitions are recorded by the close of business the next business day and all dispositions are recorded within seven days after the disposition. Alternatively, acquisitions can be recorded within seven days, provided there is proper documentation of the acquisition. All firearm serial numbers recorded in the A&D record and on ATF Form 4473 in Section D are to be observed on the firearm itself and not recorded from an invoice, label, box or shoe-tag.

Reference: Attachment 1, Report of Violations; Attachment 2, Inventory and A&D Review Worksheet; Exhibit 1, Inventory and A&D Review supporting documents

2. **27 CFR 478.124(c)(1)**

REPEAT OF VIOLATION CITED ON 03/18/14, 03/24/08 and 07/28/06

Nature of violation: Failure to, in the purchaser accurately and completely answered all of the items in Section A of the ATF F 4473 prior to the transfer of a firearm.



Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form

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correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and her quarterly inventories/4473 checks were completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective action: Prior to transferring a firearm to a nonlicensee, the licensee must ensure the purchaser accurately and completely answered all of the items in Section A of the ATF F 4473.

Reference: Attachment 1, Report of Violations; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents

3. **27 CFR 478.124(c)(3)(i)**

REPEAT OF VIOLATION CITED ON 03/18/14 and 03/24/08

Nature of violation: Failure to, in the transferee prior to the transfer of a firearm.



Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and the quarterly inventories/4473 checks were completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective Action: The licensee must ensure that the identities of all nonlicensee transferees are verified with a valid, unexpired identification document issued by a government entity. All alternate documentation must be government issued. The identification information must be correctly recorded on ATF F 4473.

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Reference: Attachment 1, Report of Violations; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents

4. **27 CFR 478.124(c)(5)**

REPEAT OF VIOLATION CITED ON 03/24/08 and 07/28/06

Nature of violation: Failure to, in free to the fire arm transfer on ATF F 4473.

(b)(3) - 112 Public Law 55 125 Stat 552

Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and her quarterly inventories/4473 checks were completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective action: The licensee must ensure that the transferor's signature and the date of the firearm transfer are correctly recorded on ATF F 4473 at the time of transfer. In the case of NICS Denials, the transfer date (Item 36) must be left blank.

Reference: Attachment 1, Report of Violations; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents

5. **27 CFR 478.124(c)(4)**

REPEAT OF VIOLATION CITED ON 03/18/14

Nature of violation: Failure to, in forms reviewed, correctly record all required information of the firearm to be transferred in Section D of ATF F 4473. (b)(3) - 112 Public Law 55 125 Stat 552

Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and the quarterly inventories/4473 checks were

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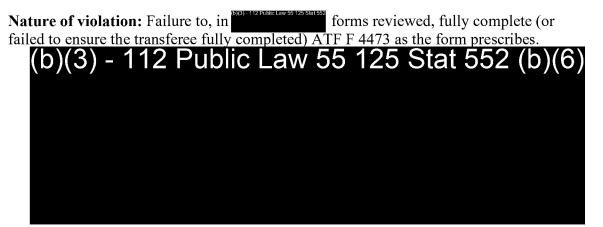
completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective action: The licensee must ensure that all required firearm information must be correctly documented in items 26-30 in Section D of ATF F 4473.

Reference: Attachment 1, Report of Violations; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents

6. **27 CFR 478.21(a)**

REPEAT OF VIOLATION CITED ON 03/18/14 and 07/28/06



Licensee's Response: Mr. Farson stated that their employees "did not have proper focus" and also were assuming that their customers were completing the form correctly. Mr. Farson stated that the store "underwent several employee and manager changes." Additionally, Mrs. Farson, the Inventory Control Manager, was called away from the store (b)(6) and the quarterly inventories/4473 checks were completed by other managers. Due to the violations disclosed during this inspection, Mr. Farson stated that they will now be implementing a "bonus for managers with zero errors." They will also have "warning penalties" for employees with errors that can potentially lead to termination of the employee. They have also changed the frequency of the firearm inventories and 4473 checks from quarterly to monthly.

Corrective action: During the inspection, remedial training was given to the licensee regarding the proper completion of ATF Form 4473, Firearms Transaction Record. The licensee was directed to ensure that all future customers fully and correctly complete the current edition of this form.

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Reference: Attachment 1, Report of Violations; Attachment 2, ATF F 4473 Review Worksheets; Exhibit 2, ATF F 4473 Review supporting documents

X (b)(6) Industry Operations Investigator

Index of Worksheets and Exhibits

Attachment 1 - Report of Violations

- Attachment 2 Informational Page Worksheet; Inventory and A&D Review Worksheet; ATF F 4473 Review Worksheets; Statistical Page Worksheet
- Exhibit 1 Inventory and A&D Review supporting documents
- Exhibit 2 ATF F 4473 Review supporting documents
- Exhibit 3 Acknowledgement of Federal Firearms Regulations
- Exhibit 4 Problems Identified with Dispositions Letter, written by Mr. Farson

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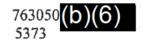
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Bureau of Alcohol, Tobacco, Firearms and Explosives 1801 Stanley Road, Suite 300 Greensboro, NC 27407

September 8, 2015

www.atf.gov



WARNING LETTER

CERTIFIED RETURN RECEIPT REQUESTED

Mr. Kyle Farson 1st National Pawn, Inc. 1st National Pawn, Inc. #3 95 White Bridge Rd. – Suite 513 Nashville, TN 37205

RE: 1-56-081-02-6L-40187

Dear Mr. Kyle Farson:

During a recent inspection at your firearms business, covering the period July 8, 2014 – July 7, 2015, you were cited for violations of Title 27, Code of Federal Regulations, Part 478. A copy of the Report of Violations, ATF F 5030.5, issued at the time of the inspection is enclosed.

All violations were fully explained to you by Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) Industry Operations Investigate (b)(6) You indicated that you understood the requirements of the firearms laws and regulations and that corrective action would be taken to eliminate future violations.

The records you are required to maintain and the business operations you conduct are important to law enforcement in our continuing efforts to reduce violent crime and protect the public. It is essential that you comply with all Federal laws and regulations that govern your firearms business. This is critical to carrying out our mission to protect the public and to ensure that criminals do not gain access to firearms. ATF appreciates the efforts you and other industry members make in this area. We look forward to continuing to work with you in that regard.

You are reminded that retention of your Federal firearms license is conditioned upon your compliance with Federal laws and regulations. Any future violations, either repeat or otherwise, could be viewed as willful and may result in the revocation of your license. Please ensure that future compliance is achieved.

Mr. Kyle Farson 1st National Pawn, Inc. #3

Should you have any questions regarding this matter, please contact Industry Operations Investigator (b)(6)

Sincerely yours.

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Enclosure

c: Federal Firearms Licensing Center