# **Assignment and Report**

2114 - RENTAL CAR

TOTAL \$ FOR INSP.

2116 - MISC.

2115 - GPV EXPENSES

1. OPERATING NAME AND ADDRESS			2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.)			
(INCLUDE ZIP CODE AND	COUNTY)		786060-2015-0317-B1B			
PACIFIC OUTFITTER	S CORP.		3. PERMIT/LICENSE NU	JMBER 4a. TARGET DAT	E 4b. TARGET HOURS	
Pacific Outfitters, Ukia	ah		968045015L023	18 9/15/2015		
955 N. State Street			5. REQUESTED BY (SIG	SNATURE, TITLE AND DAT	Ē)	
Ukiah,CA 95482, Men	idocino					
6. ATF OFFICER(S) ASSIGN						
(b)(6) - L	_ead Invest	Igator				
7. ASSIGNED BY (SIGNATU	IRE, TITLE A	ND DATE)				
(b)(6)	, Area Su	pervisor, 08/25/2015				
	. ,					
8. PURPOSE/SPECIAL INS	TRUCTIONS					
8. FURFUSE/SFECIAL INS	INCOMONS					
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
9. INSPECTION RESULTS		CK IF NO VIOLATIONS, ADJUSTM	ENTS, ETC	10. TRAVEL EXPENSES	(OPTIONAL)	
NO. OF VIOLATIONS	4	NO. OF REFERRALS		2111 - PER DIEM		
NO. OF TECS CHECKS	2	NO. OF TECS HITS		2112 - P.O.A.		
NO. OF TAX		\$ VALUE OF TAX INCREASES		2113 - COMM. AIR		
ADJUSTMENTS		\$ VALUE OF TAX DECREASES		2114 - RENTAL CAR		

\$ VALUE OF TAX DECREASES

\$ VALUE OF ASSESSMENTS

\$ VALUE OF TAXES VERIFIED

\$ VALUE OF CLAIMS

- Industry Operations Investigator

Viols ROV ONLY No Recall Inspection					
		12. TIME ACCOUNTING DATA			
ATF OFFICER'S NAME (MONTH, YEAF	R, HOURS) 🛛 🚺	b)(6)			
FEB 2016	40.00				
MAR 2016	13.00				
ATF OFFICER'S SUBTOTAL	53.00	ATF OFFICER'S SIGNATURE			
TOTAL HOURS	53.00				
		13. REVIEW AND ROUTING			
REVIEW COMMENTS AND RECOMME	NDATION				

Viols WL ONLY and No Recall Inspection

NO. OF ASSESSMENTS

NO. OF TAX PERIODS

Submitted by (b)(6)

Submitted on: 03/08/2016

11. ATF OFFICER'S RECOMMENDATION

NO. OF CLAIMS

	<b>REVIEWED</b>		X SEE COMMENTS	FINAL DISPOSITION
SIGNATURE AND 1 (b)(6)	ITLE NSPECT Program Ma	nader		REVIEW DATE 04/11/2016
ROUTING SEQUEN				
□1				
			CONTROLT	FILE POSTED DATE
L 4				

# **Report of Violations**

#### Instructions

Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files.

Name of Proprietor PACIFIC OUTFITTERS CORP. Pacific Outfitters, Ukiah	Street Address 955 N. State Street		City Ukiah		State CA	Zip Code 95482-	County Mendocino	Page 1 of 2 Pages
License/Permit/Registry Number (If any) 968045015L02318		Expiration Date 11/1/2018				f Inspection h 02/16/2016		
Ingrestion Decults								

#### Inspection Results

An examination of your premises, records and operations has disclosed the following violations which have been explained to you:

#### Number: 1

#### Nature of Violation:

Licensee failed to ensure that Forms 4473 were properly prepared. Item # 24 (Transferee's/Buyer Signature) and Item # 25 (Recertication Date) were blank.

**Citation:** 27 CFR 478.21(a)

#### Number: 2

#### Nature of Violation:

In instances, the licensee failed to obtain complete ATF F4473 prior to the release of firearm. Item # 10 b ( race) were left blank.

**Citation:** 27 CFR 478.124(c)(1)

#### Number: 3

#### Nature of Violation:

Failure to record the disposition of firearms in a timely manner. After reconcialiation, disposition of firearms disclosed were not timely recorded in the A & D Book.

Citation: 27 CFR 478.125(e)

## Date Corrections to be Made:

(If not corrected immediately)

Corrective Action to be Taken: The licensee was instructed to review every F4473 for completeness and accuracy prior to the transfer of firearms. (If not corrected immediately)

#### Date Corrections to be Made:

(If not corrected immediately)

Corrective Action to be Taken: Licensee was instructed to review all Forms 4473 for accuracy and completeness prior to the transfer of firearms. (If not corrected immediately)

#### Date Corrections to be Made:

(If not corrected immediately)

(If not corrected immediately)

Corrective Action to be Taken: The licensee was instructed to maintain complete and accurate Acquisition and Disposition Records and timely enter all required information.

and

**Citation:** 27 CFR 478.99(c)

# **Report of Violations**

#### Instructions Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files. Street Address Name of Proprietor City State Zip Code County Page 2 of PACIFIC OUTFITTERS CORP. CA 955 N. State Street Ukiah 95482-Mendocino 2 Pages Pacific Outfitters, Ukiah License/Permit/Registry Number (If any) Expiration Date Date(s) or Period of Inspection 968045015L02318 11/1/2018 02/01/2015 through 02/16/2016 **Inspection Results** An examination of your premises, records and operations has disclosed the following violations which have been explained to you: Number: 4 **Date Corrections to be Made:** (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: The Licensee readily agreed to carefully review each future who answered "yes" on question 11 k. Are you an alien Transfer of firearms to ATF F4473 for accuracy and completeness prior to the (If not corrected immediately) illegally in the United States? ATF # 8161: Transfer of firearms to who answered release of the firearm. "yes" on question 11 i. Have you ever been convicted in any court of a misdemeanor crime of domestic violence? ATF F 8382. Release of the firearms were approved by CA/DOJ. Both are not prohibited.

I Have Received a Copy of This Report of Violations (Proprietor's signature and title)	Date
Signature and Title of ATF Officer	Date
	lRI
For Official Use Only	ATF E-Form 5030 :
	Revised April 2005

#### U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

5601 Arnold Road, Suite 400 Dublin, ICA 94568

April 11, 2016 www.atf.gov

> 786060:TJI 5373

### WARNING LETTER

### CERTIFIED MAIL - RETURN RECEIPT REQUESTED

PACIFIC OUTFITTERS CORP. Pacific Outfitters, Ukiah 955 N. State Street Ukiah, CA 95482-RE: 968045015L02318

Dear Mr. Chris Ostrom,

During a recent inspection at your firearms business covering the period 2/1/2015 to 2/16/2016 you were cited for violations of Title 27. Code of Federal Regulations, Part 478. A copy of the Report of Violations, ATF F 5030.5, issued at the time of the inspection is enclosed.

All violations were fully explained to you or your designated responsible person by the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) Industry Operations Investigator (b)(6). You or your responsible person indicated that you understood the requirements of the firearms laws and regulations and that corrective actions would be taken to eliminate future violations.

The records you are required to maintain and the business operations you conduct are important to law enforcement in our continuing efforts to reduce violent crime and protect the public. It is essential that you comply with all Federal laws and regulations that govern your firearms business. This is critical to carrying out our mission to protect the public and to ensure that criminals do not gain access to firearms. ATF appreciates the efforts you and other industry members make in this area. We look forward to continuing to work with you in that regard.

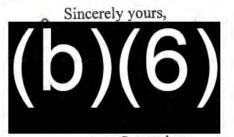
You are reminded that retention of your Federal firearms license is conditioned upon your compliance with Federal laws and regulations. Any future violations, either repeat

## PACIFIC OUTFITTERS CORP.

or otherwise, could be viewed as willful and may result in the revocation of your license. Please ensure that future compliance is achieved.

-2-

Should you have any questions regarding this matter, please contact (b)(6)Area Supervisor at (b)(6).



Area Supervisor Dublin III Area Office

cc: Federal Firearms Licensing Center Director, Industry Operations, San Francisco Field Division Dublin III Area Office File

Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318
955 North State Street Ukiah, CA 95482	{M	endocino County}
	Pacific Outfitters Ukiah 955 North State Street	Pacific Outfitters Ukiah <b>FFL#:</b> 955 North State Street

# 1 - Introduction

# **Inspection Profile:**

On February 16, 2016, Industry Operations Investigator (IOI) (b) (6) conducted a Compliance Inspection at the above licensee's premises. Chris Ostrom, owner/responsible person, Jeff Brewer, Firearms Manager and Amy Taglio, Assistant Firearms Manager were interviewed. Mr. Chris Ostrom was identified by his California Driver's License (b) (6) (expiring (b) (6) Amy Taglio CDL (b) (6) (expiring 7/29/18). Period of inspection: 02/1/2015 - 2/16/2016. Advance notification was not given. No other persons or government agencies were contacted pursuant to this inspection.

# **Business Profile:**

Pacific Outfitters Corp. operates a retail sporting business emphasizing, fishing, archery, kayaking and hunting. Firearms, ammunition and firearms accessories are offered for sale. (b) (4) irearms were acquired and (b) (4) irearms disposed during the inspection period. Approximately, (b) (4) firearms acquired are long guns and (b) (4) are handguns. All firearms received are new. No firearms received on consignment sale. Occasionally they conduct private transfer on purchaser they know as a courtesy and customer service. Principal suppliers: (b) (4) are ordered directly if requested by customers. Transactions are not conducted at gun shows. No offsite storage locations. No other ATF licenses or permits are held.

Investigator(b) (6) examined the licenses and permits issued to Pacific

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

Outfitters and determined the licensee is currently qualified under Federal, State and local laws. Examined were:

California Firearms Dealer (CFD) #21438;

Federal Firearms License #9-68-045-01-8L-02318, expires 11/1/2018;

California Sellers Permit #SR JHB-101-267371, no expiration date;

Local Firearms License: # 7006, expires 12/31/2016: issued by City of Ukiah: Valid for Retail sale of Firearms;

California Certificate of Eligibility (COE) # 00008772 expires 3/09/2016.

# **Ownership and Control:**

Pacific Outfitters is a California Corporation. The sole principals are Bradley Smith, CFO and Paul Ostrom, CEO. During the inspection interview, Mr. Chris Ostrom stated there have been no unreported changes in ownership, management or control. FLS information is correct. Hidden ownership is not suspected.

# Variance:

The licensee does not have an approved variance. None was requested or deemed necessary.

# 2 - <u>Recommendation</u>

Violations ROV Only No Recall Inspection.

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

## 3 - Inspection History

Date and Type of Inspection:	2/04/2011 Compliance
UI#:	786060-2011-0029
<b>Inspection Results:</b>	Report of Violations No Recall
<b>Cited Violations:</b>	478.124 ( c ) (1): 478.124 (c ) (5): 478.125 (e )
Date and Type of Inspection:	
UI#:	786060-2009-0029
Inspection Results:	Application Approved
<b>Cited Violations:</b>	none

# 4 - Acquisition & Disposition (A&D) Record - Inventory

On 2/16/2016 Investigator (b) (6) conducted a complete inventory of firearms with the assistance of Jeff Brewer and Amy Taglio. A total of 484 firearms were on hand and there were were open dispositions in the A & D Book prior to reconciliation. After further review, it was determined (b)(6) -112 Public Law 55 125 Stat 552 were not timely entered in the disposition section and remained an open disposition. All firearms acquired have been legally accounted for. This entry was corrected during the inspection utilizing completed Forms 4473. A ROV was issued. Violation 27 CFR 478.125 (e). Reference: Worksheet # 1 & Report of Violation.

The Acquisition and Disposition Record is properly formatted and contain all required information and no discrepancies were disclosed except the failure to timely record the disposition of the **second** firearms disclosed during the inventory. No theft or loss reports were filed by the licensee during the inspection period. No obliterated

Name: Pacific Outfitters Corp.

UI#: 786060-2015-0317-B1B

Trade Name: Pacific Outfitters Ukiah

**FFL#:** 9-68-045-01-5L-02318

serial numbers or illegal firearms were disclosed.

# 5 - ATF Forms 4473 - NICS & Other Dispositions

(**b)** (**b)** (**c)** reviewed all forms. The review disclosed 3 violations involving Forms 4473. These discrepancies were: Section A Item # 10 (b) race was blank in instances. Item # 11 k (**b)**(3) - 112 Public Law 55 125 Stat 552, (**b**)(6) who answered "yes" on question "Are you an alien illegally in the United States? Item # 11 i F **Department** 

"Have you ever been convicted in any court of a misdemeanor crime of domestic violence? On Section C (2)""" forms were found where the purchaser failed to recertify item # 24 as well as provide the recertification date on item# 25. """ A Report of Violations was issued. Violations were 27 CFR 478. 124 (c) (1) 27 CFR 478.99 (c) and 27 CFR 478.21(a).

IOI (b) (6) eviewed DROS # 07342-01900 for (b)(6) DROS # 07385000313 & 07385-00339 which were approved and firearm was released. NCIC, AFS and, ETRACE were initiated with no derogatory information. Purchasers were not prohibited persons.

Forms 4473 are filed by consecutive date of transfer. A separate file is maintained for each month. **MICS/DROS** forms were verified to ATF F 4473 (no discrepancies). Denied and cancelled forms are filed separately. Transfers between licensed dealers are properly conducted. There were no sales to law enforcement personnel during the inspection period.

Refer to Worksheet # 2, Exhibit # 1 Forms 4473 and Report of Violations.

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

## 6 - <u>Multiple Sales</u>

The Violent Crime Analyses Branch Master query did not disclosed multiple sales (handguns or certain rifles) during the inspection period. No unreported multiple sales/transfers were identified.

## 7 - Suspicious/Prohibited Purchasers

This inspection did not identify any possible traffickers, straw purchasers, prohibited persons or any other suspicious purchaser's issues during the 12 month inspection.

## 8 - Trace Activity

The Violent Crime Analyses Branch query disclosed trace requests during the inspection period. There were no unsuccessful trace request during this period. No secondary market analysis was conducted. All firearms for sale are new firearms.

### 9 - NFA/Importer/Collector/Manufacturer

The licensee does not deal in NFA firearms and is not an importer, collector or manufacturer of firearms.

### 10 - Referrals

This inspection did not warrant any referrals.

Name: Pacific Outfitters Corp.

Trade Name: Pacific Outfitters Ukiah

UI#: 786060-2015-0317-B1B FFL#: 9-68-045-01-5L-02318

# 11 - <u>Other</u>

During the compliance inspection Chris Ostrom, responsible person, had inquired regarding a change in control or ownership of the FFL. IOI (b) (6) informed him that license is not transferable and acquiring the firearms operations of an FFL must obtain a new license. IOI (b)(6) provided a copy of regulations 478.54 Change of Control. Mr. Ostrom was given the telephone number of the Federal Firearms Licensing Center to obtain ATF Form 7.

A copy of the Youth Handgun Safety Act poster was found to be properly posted. The licensee is aware of the secure gun storage/safety device requirements and requires all firearms leaving the premises have a trigger lock.

The licensee's name was check through N-Force with no record found or no other ATF cases or derogatory information was reported.

# 12 - Closing Actions

IOI (b) (6) held a closing conference with Mr. Chris Ostrom, responsible person on 02/18/2016. Violation was thoroughly discussed. There was a mutual agreement that the form 4473 discrepancies were due to a lack of complete and systematic review of the forms and transactions prior to release of firearms. Corrective action was taken. A review of Federal Firearms Regulations was conducted and "Acknowledgement of Federal Firearms Regulations" was executed (EX-3). The licensee was provided with a copy FFL Quick Reference and Best Practice Guide:

# 13 - Violations

# 1. **27 CFR 478.124 (c) (1)**

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

**Nature of Violation:** In (b) (6) instances, licensee failed to obtain complete ATF form 4473 prior to release of the firearm. Item # 10 b (race) was left blank.

**Licensee's Response:** Mr. Brewer stated these errors were an oversight. He stated he will take more care in the future to ensure all ATF forms are reviewed carefully.

<u>**Corrective Action**</u>. Licensee was instructed to review every form for completeness and accuracy prior to the transfer of firearms.

## 2. 27 CFR 478.125 (e)

**Nature of Violation**: Failure to record the disposition of firearms in a timely manner. After reconciliation disposition of firearms disclosed were not timely recorded.

# (b)(3) - 112 Public Law 55 125 Stat 552

**Licensee's Response**: The licensee was surprised that he failed to record the disposition in the book.

<u>Corrective Action</u>. The licensee was instructed to maintain complete and accurate Acquisition and Disposition Records and timely enter all required information. Regarding the two untimely dispositions they were completed by Mr. Brewer utilizing the ATF F 4473.

# 3. <u>27 CFR 478.21 (a)</u>

**Nature of Violation**: Licensee failed to ensure that forms 4473 were properly prepared. Item # 24 (Transferee's/Buyer's Signatures) and Item # 25 (Recertification Dates) were left blank. (b)(3) - 112 Public Law 55 125 Stat 552

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

**Licensee's Response**: The licensee stated these errors were lack of attention to details. Mr. Brewer stated that he knows the customers and probably talking while doing the transaction. He stated that they will conduct more complete and through reviews in the future.

<u>Corrective Action</u>. Mr. Brewer was instructed to review every ATF forms for completeness and accuracy and to conduct multiple reviews of all forms and stated he will take more care in the future to ensure all ATF forms are reviewed carefully.

# 4. <u>27 CFR 478.99 (c)</u>

Nature of Violation: Transfer of a firearm to (b)(3) - 112 Public Law 55 125 Stat 552, (b)(6)

on question 11

i, Have you ever been convicted in any court of a misdemeanor crime of domestic Violence? (b) (6) instance).

**Licensee's Response:** Mr. Brewer stated they have tried hard to review the forms, but sometimes it's easy to overlook discrepancies during busy periods.

**Corrective Action.** Mr. Brewer was instructed to make a copy of the form, have the purchaser correct the form and attach corrected copy to the original. He stated he will take more care in the future to ensure all ATF forms are reviewed carefully

Name:	Pacific Outfitters Corp.	UI#:	786060-2015-0317-B1B
Trade Name:	Pacific Outfitters Ukiah	FFL#:	9-68-045-01-5L-02318

Maria Limcolioc	Industry Operations Investigator	
Signature	Title	Date of Report

# **Index of Worksheets and Exhibits**

- Worksheet 1 Inventory Worksheet
- Worksheet 2 Forms 4473 (2012 edition)
- Exhibit 1 Forms 4473 Discrepancies-
- Exhibit 2 Report of Violations
- Exhibit 3 Acknowledgement of Federal Firearms Regulations