U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

Assignment and Report

1. OPERATING NAME AND ADDRESS (INCLUDE ZIP CODE AND COUNTY)			2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.) 775025-2016-0063-B1B					
Stevens Gun & Pawn L		3. PERMIT/LICENSE NU			and the second sec			
7128 US Route 60		461019027J0437		9/30/2016				
Ashland,KY 41101, Boy	a		5. REQUESTED BY (SIG 09/30/2016	NATURE	E, TITLE AND DAT	E)		
5. ATF OFFICER(S) ASSIGNE (b)(6) - Assign (b)(6) - Assigne (b)(6) - Lead	ed Inve	ligator						
(b)(6) (SIGNATUR		AND DATE) ervisor, 10/03/2015						
. PURPOSE/SPECIAL INSTR								
Discretionary targeted FF								
Conduct full Compliance	inspecu	on.						
INSPECTION RESULTS	CH	ECK IF NO VIOLATIONS, ADJUSTM	ENTS, ETC	10. TRA	VEL EXPENSES (OPTIONAL		
NO. OF VIOLATIONS	8	NO. OF REFERRALS			ER DIEM			
NO. OF TECS CHECKS	23	NO. OF TECS HITS		2112 - P.	0.A.			
NO. OF TAX		\$ VALUE OF TAX INCREASES		2113 - C	OMM. AIR			
ADJUSTMENTS		\$ VALUE OF TAX DECREASES		2114 - RI	ENTAL CAR			
NO. OF ASSESSMENTS		\$ VALUE OF ASSESSMENTS		2115 - G	PV EXPENSES			
NO. OF CLAIMS		\$ VALUE OF CLAIMS		2116 - M	IISC.			
NO. OF TAX PERIODS		\$ VALUE OF TAXES VERIFIED		TOTAL \$	FOR INSP.			
1. ATF OFFICER'S RECOMM	ENDATIC							
		ron.						
Submitted by (b)(6)	Industry	Operations Investigator						
Submitted on: 04/08/2014	8							
Senior Investigator (SI)	beg	gan a compliance inspection of S	tevens Gun & Pawn, LTD	(Steve	ns) on March 14,	2016 and held		
the closing conference or	March	23, 2016. The inspection was co	onducted with the owner,	Morris F	etters and his w	ife, Linda Fetters.		
SI (b) was assisted by	AIFIN	estigators(b) and (b)(6). Th	e penod of inspection was	s March	23, 2015 to the	present time.		
In the past 12 months, St is in handguns and appro	evens a iximately	cquired and transferred approxim (b) (4)are new. (b) (4)	nately ^{(b) (4)} firearms. App neir business is pawn.	proximal	tely(b) (4) the fi	rearms business		
and the second se		of a Warning Letter due to the vio	lations discovered during	this ins	pection. Those	violations are as		

in which firearms were transferred to a non-licensee who

answered yes to one or more prohibiting question.

2.Failure to properly maintain the acquisition and disposition (A&D) records.

acquisition entries were not made.

3. Five violations were cited for errors and/or omissions found on the 2000 Forms 4473 reviewed.

4.Failure to retain Forms 4473 for 20 years orms could not be found

when reconciling the inventory discrepand Viols WL ONLY and No Recall Inspection

The local sector of the sector		12. TIME ACCOUNTING DATA	
ATF OFFICER'S NAME (MONTH, YEAF	R, HOURS)	p)(6)	
MAR 2016	18.00		
ATF OFFICER'S SUBTOTAL	18.00	ATF OFFICER'S SIGNATURE	
	and the second se		

U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

Assignment and Report

1. OPERATING NAME AND ADDRESS	2. U.I. NUMBER (DRG. SEG. CODE, ASSIGNMENT NO., P.P.C.)						
(INCLUDE ZIF CODE AND COUNTY)	775025-2016-0063-B1B						
Stevens Gun & Pawn LTD	3. PERMIT/LICENSE NUMBER 4a. TARGET DATE 4b. TARGET HC						
7128 US Route 60	461019027J04372 9/30/2016						
Ashland,KY 41101, Boyd	5. REQUESTED BY (SIGNATURE, TITLE 09/30/2016	EAND DATE)					

		12. TIME ACCOUNTING DATA	
ATF OFFICER'S NAME (MONT	H, YEAR, HOURS)	b)(6)	
MAR 2016	21.00		
ATF OFFICER'S SUBTOTAL	21.00	ATF OFFICER'S SIGNATURE	
ATF OFFICER'S NAME (MONT	H, YEAR, HOURS)	b)(6)	
OCT 2015	2.00		
JAN 2016	13.00		
FEB 2016	3.00		
MAR 2016	76.00		
APR 2016	20.00		
ATF OFFICER'S SUBTOTAL	114.00	ATF OFFICER'S SIGNATURE	
TOTAL HOURS	153.00		
		13. REVIEW AND ROUTING	-

REVIEW COMMENTS AND RECOMMENDATION

WL sent to licensee by certified mail with return receipt on 4/26/16. Copy forwarded to DIO. No Recall Inspection. PII sent to NLC Examiner (b)(6) on 4/25/16.

Viols WL ONLY and No Recall Inspection

3. 14.

	REVIEWED	X CONCUR	SEE COMMENTS	K FINAL DISPO	SITION	
SIGNATURE AN	D TITLE Area Supervisor			REVIEW DATE	04/25/2016	
ROUTING SEQU	ENCE AND DATE					
2.			CONTRO	DL FILE POSTED DAT	E	

Instructions

Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files.

Name of Proprietor Stevens Gun & Pawn LTD	Street Address 7128 US Route 60		City Ashland	State KY	Zip Code 41101-	County Boyd	Page 1 of 4 Pages
License/Permit/Registry Number (If any) 461019027J04372		Expiration Date 9/1/2017			f Inspection h 03/22/2016		

Inspection Results

An examination of your premises, records and operations has disclosed the following violations which have been explained to you:

Number: 1

Nature of Violation:

<u>Tran</u>sfer of a firearm to a person, who at the time of transfer, appeared to be prohibited. In all instanses, the person answered "Yes" to prohibiting questions on the Form 4473. In instance such questions were answered "yes". In the other instances, and questions were answered with "yes".

Citation: 27 CFR 478.99(c)

Number: 2

Nature of Violation:

Failure to properly maintain the A&D records. During this inspection, SI (()(6) discovered that disposition entries were not made and seven acquisition entries were not made.

Citation: 27 CFR 478.125(e)

Date Corrections to be Made:

(If not corrected immediately)

Corrective Action to be Taken: A NICS check or valid State permit was recieved for each before the transfer took place. In addition, SI (If not corrected immediately) criminal history check on all and found no prohibiting charges.

Date Corrections to be Made:

(If not corrected immediately)

(If not corrected immediately)

Corrective Action to be Taken: All correcting entries were made. SI (b) provided Mr. and Mrs.Fetters with written recommendations for improved record keeping and both stated that they would implement the recmmendations.

Instructions Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files. Street Address Name of Proprietor City State Zip Code County Page 2 of Stevens Gun & Pawn LTD 7128 US Route 60 Ashland KΥ 41101-Boyd 4 Pages License/Permit/Registry Number (If any) Expiration Date Date(s) or Period of Inspection 461019027J04372 9/1/2017 03/14/2016 through 03/22/2016 **Inspection Results** An examination of your premises, records and operations has disclosed the following violations which have been explained to you: Number: 3 **Date Corrections to be Made:** (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: Licensee will be more diligent about reviewing these Forms Failure to properly complete Forms 4473. Forms contained errors and/or omissions in item 2 in the future both before and after the transfer takes place. (If not corrected immediately) (residence address), items 11b-111 (blanks in prohibiting questions), and items 16-17 (buyers' (b) provided written guidance for improving record SI signature and date). keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future. Citation: 27 CFR 478.124(c)(1) Number: 4 **Date Corrections to be Made:** (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: Licensee will be more diligent about reviewing these Forms Failure to properly complete Form 4473. Forms had errors and/or omissions in items 11a in the future both before and after the transfer takes place. (If not corrected immediately) (actual buyer), 18 (type of firearm), 30a (alpha number of firearms), 33 and 35 (name and title SI provided written guidance for improving record of transferor). keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future. **Citation:** 27 CFR 478.21(a)

Please write firmly with a ball point pen when co representative. The remaining copies will be sub-		F officers will prepare t						esponsible
Name of Proprietor Stevens Gun & Pawn LTD	Street Address 7128 US Route 60		City Ashland	Sta KY	ate Y	Zip Code 41101-	County Boyd	Page 3 of 4 Pages
License/Permit/Registry Number (If any) 461019027J04372	Date(s) or Period of Inspection 03/14/2016 through 03/22/2016							
			tion Results	1 1.				
 An examination of your premises, records and operations has disclosed the following violations v Number: 5 Nature of Violation: Failure to properly complete Forms 4473. Forms contained errors and/or omissions in items 34 (transferor signature) and 36 (transfer date). Citation: 27 CFR 478.124(c)(5) 			Date Correc (If not corre Corrective A	ctions to be M ected immedia	fade: <i>itely)</i> Faken:	in the future bo SI (b) provid	th before and after the led written guidance for Mr. and Mrs. Fetters a	or improving record
 Number: 6 Nature of Violation: Failure to properly complete Forms 4473. Forms contained omissions in items 21a-21d (NICS information). Citation: 27 CFR 478.124(c)(3)(iy) 			(If not corn Corrective	ctions to be M ected immedia Action to be T ected immedia	<i>ttely)</i> Faken:	in the future bo Si b provid	th before and after the led written guidance fo Mr. and Mrs. Fetters a	or improving record

Instructions Please write firmly with a ball point pen when completing this form. ATF officers will prepare this form in triplicate. The original copy will be given to the proprietor or a responsible representative. The remaining copies will be submitted with the completed inspection report. Supervisors will detach one copy from the completed report for their files. Name of Proprietor Street Address City State Zip Code County Page 4 of Stevens Gun & Pawn LTD 7128 US Route 60 Ashland KΥ 41101-Boyd 4 Pages License/Permit/Registry Number (If any) Expiration Date Date(s) or Period of Inspection 461019027J04372 9/1/2017 03/14/2016 through 03/22/2016 **Inspection Results** An examination of your premises, records and operations has disclosed the following violations which have been explained to you: Number: 7 **Date Corrections to be Made:** (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: Licensee will be more diligent about reviewing these Forms Failure to properly complete Forms 4473. Form showed a North Carolina identification in in the future both before and after the transfer takes place. (If not corrected immediately) item 20a for a buyer who listed a Virginia residence address. (b) provided written guidance for improving record SI keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future. Citation: 27 CFR 478.124(c)(3)(i) Number: 8 **Date Corrections to be Made:** (If not corrected immediately) Nature of Violation: Corrective Action to be Taken: Disposition entries were made during this inspection. SI Failure to retain Forms 4473 for 20 years. During this inspection Forms 4473 could not be provided Mr. and Mrs.Fetters with written (If not corrected immediately) pawned firearms with open disposition entries could not be found in inventory but found. recommendations for improved record keeping and both were acquired again at a later date from the same pawn customer. Forms 4473 could not be stated that they would implement the recmmendations. Mr. found for these acquisitions but since the firearms were later acquired again from the same and Mrs. Fetters stated that the Forms were completed for the state transfers and showed SI (b) that the Form 4473 person, the firearms were not considered to be missing for this inspection. sequential serial number was missing from their files in all instances. **Citation:** 27 CFR 478.129(b) I Have Received a Copy of This Report of Violations (Proprietor's signature and title) Date Signature and Title of ATF Officer Date

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U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

1040 Monarch Street, Suite 250 Lexington, Kentucky 40513

www.atf.gov 4/25/16

> 775025(b) (6) 5300

Stevens Gun & Pawn LTD 7128 US Route 60 Ashland, KY 41101

Dear Mr. Fetters:

During a recent compliance inspection at your firearms business covering the period of March 2015 through March 2016, you were cited for violations of 27 Code of Federal Regulations, Part 478. A copy of the Report of Violations, Form 5030.5, issued at the time of the inspection is enclosed.

All violations were fully explained to by the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) inspector. You indicated that you understood the requirements of the firearms laws and regulations. You further indicated that corrective actions would be taken to eliminate future violations.

The records you are required to maintain and the business operations you conduct are important to law enforcement in our continuing effort to reduce violent crime and protect the public. It is essential that you comply with all Federal laws and regulations that govern your firearms business. This is critical to carrying out our mission to protect the public and ensure that criminals do not gain access to firearms. ATF appreciates the efforts you and other industry members make in this area, and we look forward to continuing to work with you in that regard.

You are reminded that retention of your Federal firearms license is conditioned upon your compliance with Federal laws and regulations. Any future violations, either repeat or otherwise, could be viewed as willful and may result in the revocation of your license. Please ensure that future compliance is achieved.

Stevens Gun & Pawn LTD 7128 US RT 60 Ashland, KY 41101

Should you have any questions regarding this matter, please contact Senior Investigator (b)(6) at (b)(6)

Sincerely yours,

(b)(6)	
Area Sup	ervisor
Levington IO	Field Office

Enclosure

cc: National Licensing Center Director, Industry Operations Lexington IO Field Office

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

Address: 7128 US Route 60 Ashland, KY 41101 Boyd County

1 - Introduction

Inspection Profile:

Senior Investigator (SI)(b)(6) began a compliance inspection of Stevens Gun & Pawn, LTD (Stevens) on March 14, 2016 and held the closing conference on March 23, 2016. The inspection was conducted with the owner, Morris Fetters and his wife, Linda Fetters. SI(b)(6) was assisted by ATF Investigators (b)(6) and (b)(6). The period of inspection was March 23, 2015 to the present time.

Business Profile:

Stevens buys, sells, pawns and trades handguns and long guns and firearms supplies. In the past 12 months, Stevens acquired and transferred approximately (b)(4) firearms. Approximately (b)(4) of the firearms business is in handguns and approximately (b)(4) are new. (b)(4) or less of their business is pawn. Stevens acquires firearms from (b)(4)

(b)(4) . Stevens has the required local permits to operate from this premises.

Approximately one week prior to beginning this inspection, Stevens requested an Application to Amend their FFL. Stevens is considering moving across the road to a larger building. SI(b)(6) explained that the application had to be submitted 30 days before the move but suggested sending it 60 days or more in advance if possible.

Ownership and Control:

Stevens is a limited liability company owned by Mr. Fetters and SI(b)(6) does not suspect hidden ownership.

Mr. Fetters originally purchased the business from (b)(6) in 2011. According to Mr. Fetters, he kept the name "Stevens" to take advantage of the good name the previous owner had in the community. Before beginning this inspection, SI(b)(6) consulted with ATF Agent (b)(6) in Ashland, KY about possible hidden ownership as a magazine article from March 2015 referenced (b)(6) as the owner of the store. Agen (b)(6) checked into this issue and responded to SI(b)(6) saying that Mr. Fetters is the true owner and that (b)(6) stayed on as an employee for several years but has been retired from the store since May 2015. (b)(6)

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

Variance:

No variance is held or required.

2 - <u>Recommendation</u>

SI(b)(6) recommends issuance of a Warning Letter due to the violations discovered during this inspection. Those violations are as follows:

- 1. **Instances** in which firearms were transferred to a non-licensee who answered yes to one or more prohibiting question.
- 2. Failure to properly maintain the acquisition and disposition (A&D) records. disposition entries were not made and seven acquisition entries were not made.
- 3. Five violations were cited for errors and/or omissions found on Forms 4473 reviewed.
- 4. Failure to retain Forms 4473 for 20 years. Forms could not be found when reconciling the inventory discrepancies.

3 - Inspection History

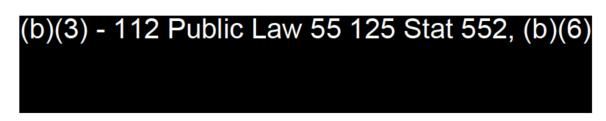
June 2011 – Qualification inspection 775025-2011-0307 License issued

4 - Acquisition & Disposition (A&D) Record - Inventory

Investigators (b)(6) complete a full inventory verification comparing all firearms in stock to the A&D records. The findings revealed 658 open entries in the A&D records and 653 firearms in inventory. After reconciling the discrepancies, SI(b)(6) determined that 12 disposition entries had not been made and seven acquisition entries had not been made. Included in the seven acquisition entries not made were three repair firearms. SI(b)(6) documented five A&D discrepancies as follows:



Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372



SI(b)(6) provided Mr. and Mrs. Fetters with written guidance (Exhibit 40) for improved record keeping. The Fetters agreed that the guidance would help organize and simplify maintenance of the A&D records and Forms 4473 and stated that they would implement the practices outlined.

See ROV violation 2, Worksheet 1 and Exhibits 2-7

5 - ATF Forms 4473 - NICS & Other Dispositions

Investigators (b)(6) reviewed for the approximately Forms completed for the inspection period. Violations were cited for errors and/or omissions found on Forms as outlined below:

- 478.124(c)(1) 31 Forms had errors/omissions in items 2, 11b-11l, and 16-17 including Forms which had YES answers to multiple prohibiting questions.
- 478.21(a) Forms had errors/omissions in items 11a, 18, 30a and 33 and 35.
- 478.124(c)(5) Forms had errors/omissions in items 34 and 36.
- 478.124(c)(3)(iv) Forms had errors/omissions in items 21a-21d, NICS information
- 478.124(c)(3)(i) Form showed a NC identification in item 20a for a buyer who listed a VA residence address in Section A

In addition, Forms 4473 could not be found. When looking through the Forms 4473 to reconcile missing pawned firearms, it was found that all were acquired again at a later date from the same customers. This verified that the open dispositions were not missing firearms, however the Forms 4473 for those specific acquisitions could not be located. Mr. and Mrs. Fetters explained that a Form had to be done for each of the transfers but could not be located during this inspection.

SI(b)(6) documented a representative sample errors and/or omissions on Forms 4473 as follows:

Exhibit 7	(b)(3) -	· 112	Public	Law	55	125	Stat	552,	(b)(6)
Exhibit 8									
Exhibit 9									
Exhibit 10)								

Name: Stevens Gun & Pawn, LTD Trade Name: **UI#:** 775025-2016-0063 **FFL#:** 4-61-01-04372

(h)/2 112 Dublic Low 55 125 Stat 552 (h)/6
Exhibit 11 (b)(3) - 112 Public Law 55 125 Stat 552, (b)(6
Exhibit 12
Exhibit 13
Exhibit 14
Exhibit 15
Exhibit 16
Exhibit 17
Exhibit 18
Exhibit 19
Exhibit 20
Exhibit 21
Exhibit 22
Exhibit 23
Exhibit 24
Exhibit 25
Exhibit 26
Exhibit 27
Exhibit 28
Exhibit 29
Exhibit 30
Exhibit 31
Exhibit 32
Exhibit 33
Exhibit 34
Exhibit 35
Exhibit 36
Exhibit 37
Exhibit 38
Exhibit 39

SI (b)(6) provided Mr. and Mrs. Fetters with written guidance (Exhibit 40) for improved record keeping. The Fetters agreed that the guidance would help organize and simplify maintenance of the A&D records and Forms 4473 and stated that they would implement the practices outlined.

SI(b)(6) received a NICS Audit Log and verified approximately 50% of the 293 proceeds and all of the 5 denials for the inspection period.

See ROV violations 1 and 3-8, Worksheet 2 and Exhibits 7-39

6 – <u>Multiple Sales</u>

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

Investigators (b)(6) and (b)(6) found no unreported multiple handgun sales.

7 - <u>Suspicious/Prohibited Purchasers</u>

SI^{(b)(6)} prepared one Referral of Information based on information discovered by investigator (b)(6). (b)(3) - 112 Public Law 55 125 Stat 552, (b)(6)

8 – Trace Activity

Stevens had successful trace for the inspection period.

9 - <u>NFA/Importer/Collector/Manufacturer</u>

Stevens does not engage in these activities.

10 - <u>Refer</u>rals

SI(b)(6) prepared one Referral of Information based on information discovered by investigator(b)(6). (b)(3) - 112 Public Law 55 125 Stat 552, (b)(6)

11 - <u>Other</u>

SI(b)(6) had no additional concerns or comments.

12 - Closing Actions

S(b)(6) held a closing conference with Mr. and Mrs. Fetters on March 23, 2016. The Report of Violations and Acknowledgement of Federal Firearms Regulations was reviewed and S(b)(6) answered all of the Fetters' questions. (b)(6) also reviewed the written guidance provided to the Fetters (Exhibit 40) and reminded them about record keeping requirements (including A&D records) for gunsmithing/repairs.

13 - Violations

1. 27 CFR 478.99(c)

Nature of Violation

Transfer of a firearm to a person, who at the time of transfer, appeared to be prohibited. In all three instances, the person answered "Yes" to prohibiting questions on the Form 4473. (b)(3) - 112 Public Law 55 125 Stat 552

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to hear that ATF has an automated Form 4473 and stated that he may set up a few terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

A NICS check or valid State permit was received for each before the transfer took place. In addition, SI(b)(6) ran a criminal history check on and found no prohibiting charges.

Reference ROV violation 1, Worksheet 2 Exhibits 16, 17 and 38

2. 27 CFR 478.125(e)

Nature of Violation

Failure to properly maintain the A&D records. During this inspection, SI (b)(6) discovered that disposition entries were not made and acquisition entries were not made.

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters stated that he wants to begin using an automated A&D system, which will also improve their records.

Corrective Action

All correcting entries were made. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations.

Reference ROV violation #2, Worksheet 1 and Exhibits 2-6

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

3. **27 CFR 478.124(c)(1)**

Nature of Violation

Failure to properly complete Forms 4473 Forms contained errors and/or omissions in item 2 (residence address), items 11b-111 (blanks in prohibiting questions), and items 16-17 (buyers' signature and date).

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to hear that ATF has an automated Form 4473 and stated that he may set up a few terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

Licensee will be more diligent about reviewing these Forms in the future both before and after the transfer takes place. SI(b)(6) provided written guidance for improving record keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future.

Reference ROV violation #3, Worksheet 2 and Exhibits 7-10, 17-24, 26 and 35

4. **27 CFR 478.21(a)**

Nature of Violation

Failure to properly complete Form 4473. Forms had errors and/or omissions in items 11a (actual buyer), 18 (type of firearm), 30a (alpha number of firearms), 33 and 35 (name and title of transferor).

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI(b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to hear that ATF has an automated Form 4473 and stated that he may set up a few terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

Licensee will be more diligent about reviewing these Forms in the future both before

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

and after the transfer takes place. SI(b)(6) provided written guidance for improving record keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future.

Reference ROV violation #4, Worksheet 2 and Exhibits 10-14, 26, 27-31, 32, 34, 36, and 39.

5. **27 CFR 478.124(c)(5)**

Nature of Violation

Failure to properly complete Forms 4473. Seven Forms contained errors and/or omissions in items 34 (transferor signature) and 36 (transfer date).

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI(b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to hear that ATF has an automated Form 4473 and stated that he may set up a few terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

Licensee will be more diligent about reviewing these Forms in the future both before and after the transfer takes place. SI (b)(6) provided written guidance for improving record keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future.

Reference ROV violation #5, Worksheet 2 and Exhibits 10-14

6. **2270FIR4488.2250(3)(iv)**

Nature 6 Woldstition

Failure to properly complete Forms 4473. Forms contained omissions in items 21a-21d (NICS information).

Licensee Response

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the **<u>Concretised</u> Aotion** of sales experienced recently. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to h**Reftrance ROAS** with an 4473 and stated that he may set up a few

Name: Stevens Gun & Pawn, LTD Trade Name: UI#: 775025-2016-0063 FFL#: 4-61-01-04372

terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

Licensee will be more diligent about reviewing these Forms in the future both before and after the transfer takes place. SI (b)(6) provided written guidance for improving record keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future.

Reference ROV violation #6, Worksheet 2 and Exhibits 14, 15, 25 and 37

7. **27 CFR 478.124(b)**

Nature of Violation

Failure to properly complete Forms 4473 Form showed a North Carolina identification in item 20a for a buyer who listed a Virginia residence address.

Licensee Response

Mr. and Mrs. Fetters stated that it has been more difficult to manage their records with the increased volume of sales experienced recently. SI (b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. Fetters was also very interested to hear that ATF has an automated Form 4473 and stated that he may set up a few terminals and begin using the automated Form when they move to their new location in the next couple of months.

Corrective Action

Licensee will be more diligent about reviewing these Forms in the future both before and after the transfer takes place. SI(b)(6) provided written guidance for improving record keeping which Mr. and Mrs. Fetters agreed will help avoid such mistakes in the future.

Reference ROV violation #7, Worksheet 2 and Exhibit 24

8. **27 CFR 478.129(b)**

Nature of Violation

Failure to retain Forms 4473 for 20 years. During this inspection three Forms 4473 could not be found. pawned firearms with open disposition entries could not be found in inventory but were acquired again at a later date from the same pawn customer. Forms 4473 could not be found for these acquired agains but since the firearms were later

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acquired again from the same person, the firearms were not considered to be missing for this inspection.

Licensee Response

Mr. and Mrs. Fetters stated that the Forms were completed for the three transfers and showed SI(b)(6) that the Form 4473 sequential serial number was missing from their files in all three instances.

Corrective Action

Disposition entries were made during this inspection. SI(b)(6) provided Mr. and Mrs. Fetters with written recommendations for improved record keeping and both stated that they would implement the recommendations. Mr. and Mrs. Fetters stated that the Forms were completed for the three transfers and showed SI(b)(6) that the Form 4473 sequential serial number was missing from their files in all instances.

Reference ROV violation #8

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Industry Operations Investigator

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ROV

Referral of Information

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NICS Audit Log