## U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

## Assignment and Report

1. OPERATING NAME AND ADDRESS (INCLUDE ZIP CODE AND COUNTY)  ELK EXCHANGE, LLC. L'OPPLEMAN 27 Middlebrook ave Staunton,VA 24401, Staunton City			2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.) 768035-2017-0123-818						
			5. REQUESTED BY (SIGNATURE, TITLE AND DATE)						
				■ Problem Particular Schools & Color Paul VI Schools Color Paul	STOCKED TORS OF THE				
6. ATE OFFICER(S) ASSIGNED (b)(6) - Assign		77	<u>,                                     </u>						
(b)(6) - Assig		vestigator							
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(0)(0)	Area	Supervisor, 12/19/2016							
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	ω); -								
Submitted on: 03/10/2017 Report of Violations Only	with Wa	arning Letter and No Recall Insp	pection for failure to fin	ally report ATF F 33	110.4, Report of Multiple				
Sale, ir instances.									
All responsible persons we resulting.	ere que	ried in N-Force and OpenFox b	y IOI(b)(6) on Februa	ary 13, 2017, with n	o disabling information				
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FEB 2017	7	16.00							

16.00

22.00

ATF OFFICER'S SIGNATURE

ATF OFFICER'S SUBTOTAL

TOTAL HOURS

## U.S. Department of Justice Bureau of Alcohol, Tobacco, Firearms and Explosives

# **Assignment and Report**

OPERATING NAME AND ADDRESS     (INCLUDE ZIP CODE AND COUNTY)	2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.) 768035-2017-0123-B1B					
ELK EXCHANGE, LLC. L'OPPLEMAN	3. PERMIT/LICENSE NUMBER 4a. TARGET DATE 4b. TARGET HOURS 154790027B13844					
27 Middlebrook ave Staunton, VA 24401, Staunton City	5. REQUESTED BY (SIGNATURE, TITLE AND DATE)					
	13. REVIEW AND ROUTING					
REVIEW COMMENTS AND RECOMMENDATION						
Viots WL ONLY and No Recall Inspection	stage to Inspect FY20.					
REVIEWED CONCUR	SEE COMMENTS FINAL DISPOSITION					
(b)(6) Area Supervisor (b)(6)	A/S REVIEW DATE 03/10/2017					
ROUTING SEQUENCE AND DATE  1	CONTROL FILE POSTED DATE					

## U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

## **Report of Violations**

Please write firmly with a ball point pen when con	unlating this form. ATT		ructions	oto The ex	riginal ac	ny will be given	to the proprietor or o	romanaikla
representative. The remaining copies will be subm								esponsible
Name of Proprietor ELK EXCHANGE, LLC. L'OPPLEMAN	Street Address 27 Middlebrook ave		City Staunton		State VA	Zip Code 24401-	County Staunton City	Page 1 of 1 Pages
License/Permit/Registry Number (If any) 154790027B13844	Expiration Date 2/1/2020				s) or Period of Inspection /2016 through 02/09/2017			
			ion Results	1				
An examination of your premises, records and oper  Number: 1  Nature of Violation:  The licensee, by and through its agents and empl the sale or other disposition of two or more pisto instances cited, involving firearms.  Citation: 27 CFR 478.126a	Date Corrections to be Made: (If not corrected immediately)			Ensure proper completion and submission of the ATF Multiple Sale Report any time two or more pistols and/or revolvers are disposed to the same unlicensed individual within a five business day period.  This requirement does not apply in such cases where the firearms are disposed to the same individual from whom received, as in the case of a pawn redemption or return of a consignment.				
Number: 2  Nature of Violation: The licensee, by and through its agents and employees, failed to timely record the acquisition of firearm.  Citation: 27 CFR 478.125(e)  Date Corrections to be Made: (If not corrected immediately)  Corrective Action to be Taken: (If not corrected immediately)  of the following business day from when received.								
I Have Received a Copy of This Report of Violations (Proprietor's signature and title)						Date		
Signature and Title of ATF Officer  March 11 2019 Documen	t Production		487					Date



### U.S. Department of Justice

Bureau of Alcoh55ol, Tobacco, Firearms and Explosives 1011 Boulder Springs Drive Suite 300, Richmond, VA 23225

March 13th, 2017

Elk Exchange, LLC T/A L' Oppleman 27 Middlebrook Ave. Staunton, VA 24401

FFL No. 1-54-790-02-7B-13844

Dear Mr. Jon Galvan and Ms. Joan Eiland:

During a recent compliance inspection at your firearms business covering the audit review period 2/10/2016 through 2/9/2017 you were cited for violations of 27 Code of Federal Regulations, Part 478. A copy of the Report of Violations, Form 5030.5, issued at the time of the inspection is enclosed.

All violations were fully explained to you by the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) Industry Operations Investigators (b)(6) and (b)(6). You indicated that you understood the requirements of the firearms laws and regulations. You further indicated that corrective actions would be taken to eliminate future violations.

The records you are required to maintain and the business operations you conduct are important to law enforcement in our continuing effort to reduce violent crime and protect the public. It is essential that you comply with all Federal laws and regulations that govern your firearms business. This is critical to carrying out our mission to protect the public and ensure that criminals do not gain access to firearms. ATF appreciates the efforts you and other industry members make in this area, and we look forward to continuing to work with you in that regard.

You are reminded that retention of your Federal firearms license is conditioned upon your compliance with Federal laws and regulations. Any future violations, either repeat or otherwise, could be viewed as willful and may result in the revocation of your license. Please ensure that that L'Oppleman achieves future compliance.

If you have any questions regarding this matter, please contact (b)(6)

(b)(6)

Sincerely yours,

(b)(6)

Area Supervisor

#### Enclosure

cc: Federal Firearms Licensing Center
Richmond Area Office
March 12019 Document Production

March 11 2019 Document Production

# Report of Violations

Please write firmly with a hall point pen when con representative. The remaining copies will be subm	opleting this form, ATF	officers will prepare th	ructions is form in triplica pervisors will det	ite. The ra ach one co	riginal cop opy from	y will be given to be completed rep	alle proprietor or a res cort (or their files.	ponsible
Nane of Proprietor  ELK EXCHANGE, LLC. L'OPPLEMAN	Company of the Compan		City Stauriton		State VA	Zip Crute 24401-	County Staumion City	Page 1 of 1 Pages
License/Permit/Registry Number (If any) 154790027H13844	Expiration Date 2/1/2020			A CONTRACTOR OF THE	e(s) or Period of Inspection (0/2016 through 02/09/2017			
	0.	1404764	ion Results					
An examination of your premises, records and oper	milions has disclosed th	te following violations	which have been	explained	lo you:			
Nature of Violation:  The licensee, by and through its agents and employees, foiled to timely and accurately report the sale or other disposition of two or more pistols and/or revolvers to an unircensed person, instances vited, involving frequence.  Date Currections to be Made:  (If not corrected immediately)  Corrective Action to be Tuken:  (If not corrected immediately)  Multiple Sate Report any time two or more pistols and/or revolvers on unircensed person, instances vited, involving frequences.  This requirement does not apply in such cases we firearms are disposed to the same individual from received, as in the case of a pawn redemption or consignment.						nore pistols and/or consed individual th cases where the idual from whom		
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1 Have Received a Copy of This Report of 19 15 1	<b>(6)</b>	ure and sitte)						Date 2-14-17
Signature and Title of ATF Officer (b)(6	6)	IOI					t	2/14/17
Swe Official Use Holy								ATP E-Form 5010 5

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Hernet April 2005

 Name:
 Elk Exchange, LLC
 UI#:
 768035-2017-0123-B1B

 Trade Name:
 L Oppleman
 FFL#:
 1-54-790-02-7B-13844

Address: 27 Middlebrook Ave

Staunton, VA 24401, Staunton City

#### 1 - Introduction

#### **Inspection Profile:**

On February 9, 2017, Industry Operations Investigator (IOI)(6) and IOI(b)(6) initiated an on-site compliance inspection of Elk Exchange, LLC d.b.a. L'Oppleman. Mr. Jon Galvan, Responsible Person, was interviewed and assisted with this inspection. No other Federal, State, or local agencies participated.

The inspection covered the period of February 10, 2016 through February 9, 2017. A closing conference was held on February 14, 2017.

#### **Business Profile:**

Elk Exchange, LLC operates as a general merchandise retailer and pawnbroker, including firearms. In the last 12 months, the licensee acquired approximately firearms (handguns, long guns, receivers), and disposed of approximately firearms (handguns, long guns, long guns, receivers). Primary suppliers include (b)(4)

Primary suppliers include (b)(4)

The licensee does not participate in gun shows. The licensee advertises through its homepage on Facebook.com, and maintains a website at www.lopplemanstaunton.com.

No other businesses are operated from the premises and no other businesses are operated by the licensee. The premises are located in an urban, commercial area. No off-site storage is utilized. This license was issued on January 15, 2014, and is appropriate for the operations conducted.

#### Ownership and Control:

Elk Exchange, LLC is a limited liability company as recognized by the Virginia State Corporation Commission under VA SCC ID #S4695823. The license holds a DIN to the license and an EIN, (b)(3) 26USC6103.

Mr. Galvan and Ms. Joan Eiland, Owner, are reported as responsible persons. No responsible persons were added through the course of the inspection. No unreported changes were detected and no hidden ownership is suspected.

 Name:
 Elk Exchange, LLC
 UI#:
 768035-2017-0123-B1B

 Trade Name:
 L Oppleman
 FFL#:
 1-54-790-02-7B-13844

#### Variance:

No variances are held by the licensee.

## 2 - Recommendation

Report of Violations with Warning Letter Only and No Recall Inspection for failure to timely report ATF F 3310.4, Report of Multiple Sale, in instances.

All responsible persons were queried in N-Force and OpenFox by IOI (b)(6) on February 13, 2017, with no disabling information resulting.

### 3 - Inspection History

**Date of Inspection:** August 10, 2015

**Type of Inspection:** Compliance Inspection

UI#: 768035-2015-0274-B1B, IOI(b)(6)

**Inspection Results:** No Violations, No Further Action, No Referrals

Cited Violations: No violations cited.

**Date of Inspection:** June 13, 2014 **Type of Inspection:** Outreach Seminar

UI#: 768035-2014-0001-B1B, IOI(b)(6)

**Inspection Results:** General UI, No Further Action

**Cited Violations:** No violations.

**Date of Inspection:** January 9, 2014

**Type of Inspection:** Application Inspection

UI#: 768035-2014-0113-B1B, IOI(b)(6)

Inspection Results: Application approved. Cited Violations: No violations cited.

### 4 - Acquisition & Disposition (A&D) Record - Inventory

On February 9, 2017, IOIs (b)(6) and (b)(6) conducted a full inventory and A&D review, resulting in open entries and 111 physical firearms, with violation cited for failure to timely record the acquisition of a firearm in instance.

#### See Report of Violations, See Worksheet 1

 Name:
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 1-54-790-02-7B-13844

The A&D record is in the proper format with all required information and all other entries appearing timely made. IOI (b)(6) cross-referenced ATF Forms 4473 against the corresponding entry in the A&D record, with no discrepancies found. No illegal firearms or firearms with obliterated serial numbers were discovered.

Store employees (b)(6) and (b)(6) are primarily responsible for making entries into the A&D record. Firearms are generally logged in upon receipt, and logged out upon disposition.

## 5 - ATF Forms 4473 - NICS & Other Dispositions

On February 9, 2017, IOIs (b)(6) and (b)(6) reviewed all ATF Forms 4473 on file for the inspection period, totaling in forms, with no violations cited.

Forms are filed chronologically. Transfers to other FFLs are properly conducted, and no transfers to law enforcement occurred during the inspection period. IOI (b)(6) verified 18 approval codes as provided by the Virginia State Police, with no discrepancies found.

(b)(6) and (b)(6) are primarily responsible for completing the ATF Form 4473. Upon completion, a second employee reviews the form, when possible.

### 6 - Multiple Sales

The licensee reported multiple sale involving firearms during the inspection period. IOI (b)(6) identified unreported multiple sales involving firearms, resulting in 1 violation for failure to timely execute and submit the multiple sale report.

See Report of Violations, See Worksheet 2

#### 7 - Suspicious/Prohibited Purchasers

No suspicious or prohibited purchasers were identified.

#### 8 - Trace Activity

No trace requests were received during the inspection period and no open traces exist for the licensee.

 Name:
 Elk Exchange, LLC
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#### 9 - NFA/Importer/Collector/Manufacturer

The licensee does not engage in operations as a manufacturer, importer, or collector, or deal in NFA weapons.

#### 10 - Referrals

No referrals were generated as a result of this inspection.

## 11 - Other

No other matters of note.

#### 12 - Closing Actions

On February 14, 2017, IOI (b)(6) held a closing conference with Mr. Galvan. IOI (b)(6) reviewed the Report of Violations, explaining each violation and offering opportunity to ask questions. Mr. Galvan stated he understood these violations, signed and dated the Report, and was provided a copy for the licensee's records (See Report of Violations).

IOI (b)(6) then reviewed the Acknowledgment of Federal Firearms Regulations, offering opportunity to ask questions. Mr. Galvan stated he understood these regulations, signed and dated the Acknowledgment, and was provided a copy for the licensee's records (See Exhibit 1).

#### 13 - Violations

#### 1. **27 CFR 478.126a**

**Nature of Violation:** The licensee, by and through its agents and employees, failed to timely and accurately report the sale or other disposition of two or more pistols and/or revolvers to an unlicensed person, instances cited, involving firearms.

**Licensee's Response:** Mr. Galvan stated he believes that the employee responsible for completing the multiple sale report thought the report was only necessary when the number of guns sold exceeded the number of firearms that could be entered on the ATF Form 4473, as the only multiple sale reported by the licensee was for 6 pistols/revolvers, and there are only 5 available lines for firearms entry on the form.

**Corrective Action:** Ensure proper completion and submission of the ATF Multiple Sale Report any time two or more pistols and/or revolvers are disposed to the same unlicensed individual within a five business day period.

 Name:
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This requirement does not apply in such cases where the firearms are disposed to the same individual from whom received, as in the case of a pawn redemption or return of a consignment.

See Report of Violations, See Worksheet 2

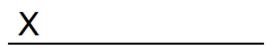
## 2. 27 CFR 478.125(e)

**Nature of Violation:** The licensee, by and through its agents and employees, failed to timely record the acquisition of firearm.

**Licensee's Response:** Mr. Galvan stated that the firearm was set aside for cleaning, and was simply forgotten to be logged in.

**Corrective Action:** Ensure all acquisitions of firearms are recorded by the close of the following business day from when received.

See Report of Violations, See Worksheet 1



**Industry Operations Investigator** 

### **Index of Worksheets and Exhibits**

#### Report of Violations

## Worksheets:

Informational Page

Worksheet 1: Inventory and A&D Review Worksheet 2: ATF F 4473 (2012 Edition) Worksheet 2: ATF F 4473 (2016 Edition)

Statistical Page

#### **Exhibits:**

Exhibit 1: Acknowledgment of Federal Firearms Regulations

 Name:
 Elk Exchange, LLC
 UI#:
 768035-2017-0123-B1B

 Trade Name:
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 FFL#:
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