# **Assignment and Report**

1. OPERATING NAME AND ADDRESS
(INCLUDE ZIP CODE AND COUNTY)

STALEY & SON'S GUN REPAIR INC
STALEY & SON'S GUN REPAIR INC
STALEY LANE
WALDOBORO, ME 04572, LINCOLN

2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.)
762030-2016-0234-B1B
3. PERMIT/LICENSE NUMBER 4a. TARGET DATE 4b. TARGET HOURS
601015078E01762 9/30/2016
5. REQUESTED BY (SIGNATURE, TITLE AND DATE)

6. ATF OFFICER(S) ASSIGNED

(b)(6) - Lead Investigator

7. ASSIGNED BY (SIGNATURE, TITLE AND DATE)

(b)(6) Acting Area Supervisor, 03/03/2016

#### 8. PURPOSE/SPECIAL INSTRUCTIONS

Please conduct a DE inspection. Obtain EIN.

9. INSPECTION RESULTS CHECK IF NO VIOLATIONS, ADJUSTMENTS, ETC			10. TRAVEL EXPENSES (OPTIONAL)		
NO. OF VIOLATIONS	6	NO. OF REFERRALS	2111 - PER DIEM		
NO. OF TECS CHECKS	18	NO. OF TECS HITS	2112 - P.O.A.		
NO. OF TAX		\$ VALUE OF TAX INCREASES	2113 - COMM. AIR		
ADJUSTMENTS		\$ VALUE OF TAX DECREASES	2114 - RENTAL CAR		
NO. OF ASSESSMENTS		\$ VALUE OF ASSESSMENTS	2115 - GPV EXPENSES		
NO. OF CLAIMS		\$ VALUE OF CLAIMS	2116 - MISC.		
NO. OF TAX PERIODS		\$ VALUE OF TAXES VERIFIED	TOTAL \$ FOR INSP.		

#### 11. ATF OFFICER'S RECOMMENDATION

Submitted by (b)(6) - Industry Operations Investigator

Submitted on: 08/02/2016

Viols WL ONLY and No Recall Inspection

			12. TIME ACCOUNTING DATA
ATF OFFICER'S NAME (	MONTH.	YEAR, HOURS)	0)(6)
JUN	2016	37.00	
JUL	2016	24.00	
AUG	2016	2.00	
ATF OFFICER'S SUBTOT	AL	63.00	ATF OFFICER'S SIGNATURE
TOTAL HOURS		63.00	
E .			13. REVIEW AND ROUTING

#### REVIEW COMMENTS AND RECOMMENDATION

Preventative action has been taken and the FFL has been fully educated regarding his responsibilities and it is believed that future compliance can be achieved through a Warning Letter.

Recommend FLS be updated to reflect that a Warning Letter was issued on 08/16/2016 via Certified Mail #7008 1140 0001 1999 8149.

The last inspection date in FLS should now read 06/28/2016.

PII e-mailed to (b)(6), FFLC, on August 16, 2016.

Viols WL ONLY and No Recall Inspection



# U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

# **Assignment and Report**

OPERATING NAME AND ADDRESS     (INCLUDE ZIP CODE AND COUNTY)	2. U.I. NUMBER (ORG. SEG. CODE, ASSIGNMENT NO., P.P.C.) 762030-2016-0234-B1B				
STALEY & SON'S GUN REPAIR INC STALEY & SON'S GUN REPAIR INC	3. PERMIT/LICENSE NUMBER   4a. TARGET DATE   4b. TARGET HOURS   601015078E01762   9/30/2016				
58 STALEY LANE WALDOBORO ,ME 04572, LINCOLN	5. REQUESTED BY (SIGNATURE, TITLE AND DATE)				
ROUTING SEQUENCE AND DATE	<u> </u>				
1					
	CONTROL FILE POSTED DATE				
4					



# U.S. Department of Justice

Bureau of Alcohol, Tobacco, Firearms and Explosives

10 Causeway St. Ste. 701, Boston, MA 02222

www.atf.gov

August 16, 2016



# WARNING LETTER

## CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Staley & Son's Gun Repair, Inc. Ms. Deborah Staley 58 Staley Ln. Waldoboro, ME 04572

REF: FFL # 6-01-015-07-8E-01762

Dear Ms. Staley:

During a recent compliance inspection at your firearms business covering the period June 12, 2015 to June 12, 2016, you were cited for violations of Title 27, Code of Federal Regulations, Part 478. A copy of the Report of Violations, Form 5030.5, issued at the time of the inspection, is enclosed.

All violations were fully explained to you by Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) Investigator (b)(6). You indicated that you understood the requirements of the firearms laws and regulations, and that corrective actions would be taken to eliminate future violations.

The records you are required to maintain, and the business operations you conduct, are important to law enforcement in our continuing efforts to reduce violent crime and protect the public. It is essential that you comply with all Federal laws and regulations that govern your firearms business. This is critical to carrying out our mission to protect the public and ensure that criminals do not gain access to firearms. ATF appreciates the efforts you and other industry members make in this area, and we look forward to continuing to work with you in that regard.

You are reminded that retention of your Federal firearms license is conditioned upon your compliance with Federal laws and regulations. Any future violations, either repeat or otherwise, could be viewed as willful and may result in the revocation of your license. Please ensure that future compliance is achieved.

Should you have any questions regarding this matter, please contact (b)(6), Area Supervisor, at (b)(6)



Enclosure: Report of Violations

cc: Federal Firearms Licensing Center

Boston Group V

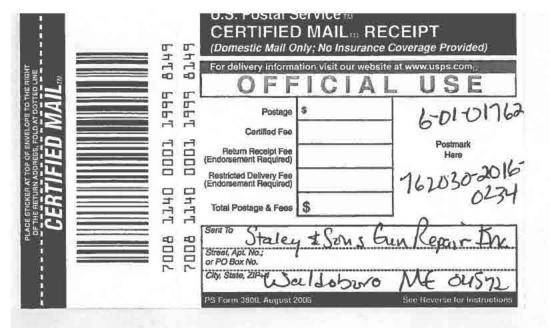
Director, Industry Operations, Boston Field Division

# Report of Violations

License/Permit/Registry Number (If any)  License/Permit/Registry Number (If any)  Expiration Date St/1/8  Expiration Date (If 21/15 to 6/12/16  Inspection Function  Inspection  Inspection Function	Name of	Proprietor	Street Address		City		State	ZIP Code	County	Page 1	of
Licenser/Permit/Registry Number (If any)  Expiration Date 5/1/18  Inspection Results  An examination of your premises, records and operations has disclessed the following violations which have been explained to you:  Number  USC or CFR Citation  Nature of Violation  Nature of Violation  Nature of Factor and the instructions on or pertaining to the form. Entirect to obtain a complete and accurate ATF F4473 in questions 24 and 25.  27 CFR 478.124(c)(1)  Failure to obtain a complete and necurate ATF F4473 prior to transferring a firearm to a non-licensee. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to answer question #11d. In stance, the licensee failed to record this information on the ATF #473.  27 CRF 478.124(c)(3)(i)  Failure to verify the identity of the transferce executed the form.  In stance, the licensee failed to record the expiration date of the default facilities and decuments prior to transferring a firearm to a non-licensee. The facilities and the failure facility of the transferred and the capture of the capture of the capt	Staley &	& Son's Gun Repair, Inc.	58 Staley Ln.		Waldobero		ME	04572	Lincoln	2	
Inspection Results  An examination of your premises, records and operations has disclosed the following violations which have been explained to you:  Number  USC or CFR Citation  Nature of Violation  Corrective Action to be Taken (If not corrected immediately)  Licensee will ensure a complete and accurate ATF F 4473 is obtained for all accurate ATF F 4473 is obtained for all accurate ATF F 4473 in questions 24 and 25.  2. 27 CFR 478.124(c)(1)  Failure to obtain a complete and accurate ATF F 4473 in questions 24 and 25.  Licensee will ensure a complete and accurate ATF F 4473 is obtained for all future transferring a firearm to a non-licensee affect the non-licensee failed to answer question #11k.  Licensee will onsure a complete and accurate ATF F 4473 is obtained for all future transferred a firearm to a non-licensee affect the non-licensee failed to answer question #11k.  27 CFR 478.124(c)(3)(i)  Failure to verify the identity of the transferce by examining the identification document presented and outing on the ATF F 4473 the examining the identification document prevented and outing on the ATF F 4473 the examining the identification document prevented and outing on the ATF F 4473 the examining a firearm to a non-licensee. In a manufacture and outing on the ATF F 4473 the examining the identification document prevented and outing on the ATF F 4473 the examining a firearm to a non-licensee. The idensee will obtain complete and accurate identification documents prior to transferring a firearm to a non-licensee. The idensee will obtain complete and accurate identification documents prior to transferring a firearm to a non-licensee. The idensee will obtain complete and accurate identification documents prior to transferring a firearm to a non-licensee. The idensee will obtain complete and accurate identifi			ury)				nection				1 age.
Number USC or CFR Citation  Nature of Violation  Nature of Violation  Corrective Action to be Taken (If not corrected immediately)  All of the information called for in each form shall be furnished as indicated by the headings on the form and the instructions on or pertaining to the form. Failure to obtain a complete ATF F 4473 prior to transferring a firearm to a non-licensee. In mistance, the licensee failed to sign and date the ATF F 4473 in questions 24 and 25.  27 CFR 478.124(c)(1)  Failure to obtain a complete and necurate ATF F 4473 prior to transferred a firearm to a non-licensee after the non-licensee failed to answer question #114. In mistance, the licensee failed to answer question #114. In mistance, the licensee failed to answer question #114.  27 CFR 478.124(c)(3)(1)  Failure to verify the identity of the transferce by examining the identification document presented and noting on the ATF F 4473 the type of identification document presented and noting on the ATF F 4473 the type of identification document presented and noting on the ATF F 4473 the type of identification document presented and noting on the ATF F 4473 the type of identification document presented and noting on the ATF F 4473 the type of identification document presented the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date of the identification document. In mistance, the licensee failed to record the expiration date				3/1/6							
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	3.	27 CRF 478.124(c)(3)(f)	identification docu type of identificati In <sup>SSI</sup> instance, th identification docu	on used after the le licensee failed t unent. In (33)1122	and noting on transferce ex o record the a astances, the l	the ATF F 4473 the secuted the form.	accurate ide transferring The licensee	ntification document a firearm to a non-li will record this info	s prior to ceasee.		

# Report of Violations

Nanto o	g copies will be submitted w Proprietor	Street Address		City		State	ZIP Code	County		Page 2	of
Staley	k Son's Gun Repair, Inc.	58 Staley Ln.		Waldabare		ME	04572	Lincoln			-
	Permit/Registry Number (if: 5-07-8E-01762	(rot)	Expiration Date 5/1/18	4	Date(s) or Period of Ins	pection	All S IIIII			2	Page
					Inspection Density				-		
Ancxen	ination of your premises, rec	ords and operations	has disclosed the fol	lowing viola	ions which have been exp	lained to you:					
Number	USC or CFR Citation		Nature o	C Violation			rective Action to be 'In		Date Corrections to be Made (If not corrected immediately)		
4.	27 CRF 478.124(c)(3)(iv)	Failure to comply with the requirements of CFR 478.102 and record on the ATF F 4473 the date on which the licensec contacted NICS (or appropriate State agency) as well as any response provided by the system. In [2011] instances, the licensec failed to record the date NICS was contacted on an ATF F 4473. In [2011] agrance, the licensec failed to enter the initial response received from NICS on an ATF F 4473.  Failure to accurately maintain an acquisition and disposition record. The sale or other disposition of a firearm shall be recorded by the				The Heensee will record complete and accurate information regarding NICS (or the appropriate State agency) for all future transfers to a non-licensee.					
5.	27 CFR 478.123(d)	The sale or other licensee not later	disposition of a fir- than seven days for the disposition of a to licensee falled to	earm shall be llowing the d I firearm into	d disposition record. c-recorded by the ste of such transaction. s required record. In d the disposition of a	into the A& maintain a c all firearms Liceasce rep	ll enter the required is D record. Licensee w complete and accurate transactions. sorted <sup>1005</sup> of the firear a inventory on an ATI	A&D for	7/8/16		
	27 CFR 478.126a	Fallure to prepare a report of multiple sales or other disposition whenever the licensee sells or otherwise disposes of, at one time or during any five consecutive husiness days, two or more pistols, or revolvers, or any combination of pistols or revolvers totaling two or more, to an unlicensed person and submit the report to the ATF.			handgun sales requiring completion of an ATF F 3310.4.						



SENDER: COMPLETE THIS SECTION	MANUAL MA
<ul> <li>Complete items 1, 2, and 3. Also completitem 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse.</li> </ul>	Y
so that we can return the card to you.  Attach this card to the back of the mailpi or on the front if space permits.	B. Received by (Printed Name) C. Date of Delivery
1. Article Addressed to: Staley & Jon's bun fepair. 58 Staley LN	If YES, enter delivery address below:
58 Staley LN Waldoboro, MEO45: AHN: Ms. Deborah Stules	Deturn Receipt for Merchandise
TIE TIS TO CHONAY STATE	4. Restricted Delivery? (Extra Fee) ☐ Yes
Article Number     (Transfer from service label)	8 1140 0001 1999 8149
, PS Form 3811, July 2013	omestic Return Receipt

 Name:
 Staley & Sons Gun Repair, Inc.
 UI#:
 762030-2016-0234-B1B

 Trade Name:
 Staley & Sons Gun Repair, Inc.
 FFL#:
 6-01-015-07-8E-01762

Address: 58 Staley Ln.

Waldoboro, ME 04572

#### 1 - Introduction

### **Inspection Profile:**

A firearms compliance inspection was conducted on Staley & Sons Gun Repair, Inc.'s type 07 firearms license. The assignment was conducted in accordance with the Industry Operations Manual. Loretta Severson, Secretary was interviewed at the business premises on 6/13/16. Present for the inspection were IOI(b) (6) Loretta Severson, Secretary; Andrew Severson, Clerk and Deb , President/Owner. The inspection covered the period from 6/12/15 to 6/12/16. Advance notification was given due to the location of the licensee.

#### **Business Profile:**

Deborah Staley operates Staley & Sons Gun Repair, Inc. (Staley and Sons) as a retail firearms, ammunition and firearms accessories sales business. Staley and Sons also deals in NFA weapons and offers gunsmithing service. The business is operated from within Staley's residence in rural Waldoboro, ME. Leslie Staley, Deborah Staley's (b) (6) Deborah Staley owns the corporation and has continued to operate the business. Deborah operates the business along with her daughter Loretta Severson and Loretta's husband Andrew Severson. Loretta Severson was present during most of the inspection. She serves as the primary point of contact for the business. Staley and Sons acquired approximately (b) (4) firearms and disposed approximately (b) (4) firearms during the inspection period. Severson stated that they did not manufacture any firearms during the inspection period. Staley and Sons sells new and used handguns and long guns. Handguns make up approximated (b) (4) of the business while long guns make up the remaining (b) (4) New firearms make up approximated (b) (4) of the business while used firearms make up the remaining (b) (4) Severson stated that they do not sell firearms at gun shows or via the internet. They do not maintain a website for the business. The primary suppliers are(b)(4)There are no other businesses located at the licensed business premises. Staley and Sons does not own or operate any other businesses. Staley and Sons does not hold any other ATF, state or local licenses. License 6-01-01762 was issued to Staley and Sons on 4/27/12. There are no offsite storage locations.

#### **Ownership and Control:**

The business is a corporation with one owner. Deborah Staley is the president of the corporation and she owns 100% of the business. Loretta Severson is the

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secretary of the corporation. No unreported changes in ownership have occurred and responsible persons are correctly shown in the Federal Licensing System (FLS). The business type is listed correctly in FLS as: Corporation.

According to the State of Maine Department of the Secretary of State website, Staley & Sons Gun Repair, Inc. is in "good standing". Staley & Sons Gun Repair, Inc. has charter number (b) (6)

NCIC checks were conducted on all responsible persons and no hits were received. Hidden ownership is not suspected.

#### Variance:

Staley & Sons does not hold any variances and no variances were requested during the inspection.

#### 2 - Recommendation

Violations, Warning Letter Only and No Recall Inspection

#### 3 - Inspection History

The N-Spect database was searched. The following inspection was found.

**Date and Type of Inspection:** 4/13/12 – Qualification inspection

UI: 762030-2012-0503-B1B

Inspection Results: License issued

Cited Violations: None

<u>Licensee History</u>: 4/27/12 – Original issue date for license 6-01-01762. Results obtained from the Federal Licensing System's Application history.

## 4 - Acquisition & Disposition (A&D) Record - Inventory

A complete inventory was conducted of all firearms in inventory. Staley & Sons had firearms in inventory. There were pen dispositions in the A&D record. The following violation was cited.

Failure to accurately maintain an acquisition and disposition record. The sale or other disposition of a firearm shall be recorded by the licensee not later than seven days following the date of such transaction. Failure to record the disposition of a firearm into a required record. In a stances, the licensee failed to timely record the disposition of a firearm in the A&D book. A violation of 27 CFR 478.123(d) was cited. (Reference Violation #5, ROV, Worksheet #1 and Exhibit 1)

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The record is in the proper format, required information is accurate and most entries appear to be timely made. An ATF F 3310.11 (Federal Firearms Licensee Firearms Inventory Theft/Loss Report) was filed as a result of the inspection inventory firearms were reported missing from inventory on 6/28/16. A copy of the ATF F 3310.11 is attached to this report. (**Reference Exhibit 1**)

firearms were traced through the licensee's records from acquisition through disposition. No discrepancies were noted. No trafficking issues relating to acquisition and disposition of firearms were disclosed. No obliterated serial numbers or illegal firearms were discovered. Staley and Severson are the only people who record information in the A&D record. Severson stated that firearms are usually logged into the A&D record as soon as they arrive at the business premises.

# 5 - ATF Forms 4473 - NICS & Other Dispositions

Staley and Sons had approximatel ATF F 4473s on file for the inspection period (ATF F 4473s were maintained by Transferor's Transaction Serial Number so an exact count was not obtained. This serial number corresponds to the line number of each firearm in the A&D record). All of the ATF F 4473s were examined. The following violations were cited.

All of the information called for in each form shall be furnished as indicated by the headings on the form and the instructions on or pertaining to the form. Failure to obtain a complete ATF F 4473 prior to transferring a firearm to a non-licensee. In instances, the licensee failed to sign and date the ATF F 4473 in questions 24 and 25. A violation of 27 CFR 478.21(a) was cited. (Reference Violation #1, ROV, Worksheet #2 and Exhibits 2a and 2b)

Failure to obtain a complete and accurate ATF F 4473 prior to transferring a firearm to a non-licensee. I instance, the licensee transferred a firearm to a non-licensee after the non-licensee failed to answer question #11d. In instance, the licensee transferred a firearm to a non-licensee after the non-licensee failed to answer question #11k. A violation of 27 CFR 478.124(c)(1) was cited. (Reference Violation #2, ROV, Worksheet #2 and Exhibits 2c and 2l)

Failure to verify the identity of the transferee by examining the identification document presented and noting on the ATF F 4473 the type of identification used after the transferee executed the form. I instance, the licensee failed to record the expiration date of the identification document. In instances, the licensee failed to record any identification information in question #20a. A violation of 27 CFR 478.124(c)(3)(i) was cited. (Reference Violation #3, ROV, Worksheet #2 and Exhibits 2d, 2i, 2j and 2l)

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Failure to comply with the requirements of CFR 478.102 and record on the ATF F 4473 the date on which the licensee contacted NICS (or appropriate State agency) as well as any response provided by the system. In instances, the licensee failed to record the date NICS was contacted on an ATF F 4473. In instance, the licensee failed to enter the initial response received from NICS on an ATF F 4473. A violation of 27 CFR 478.124(c)(3)(iv) was cited. (Reference Violation #4, ROV, Worksheet #2 and Exhibits 2f, 2h, 2k, 2l, 2m, 2n, 2o and 2p)

Transfers to other licensees were documented properly. There were no transfers to law enforcement officers or denied transfers during the inspection period. No discrepancies were found when the FFL audit log was reviewed. The FFL audit log revealed proceed responses from 4/9/16 to 6/8/16. The FFL audit log revealed enied response from 11/30/98 to 6/8/16.

### 6 - Multiple Sales

The Firearm Trace History revealed no reported multiple handgun sales during the 12 month period prior to the inspection start date. There were ported multiple handgun sales from 6/9/13 to 6/9/16 unreported multiple handgun sale was discovered during the inspection. The following violation was cited.

Failure to prepare a report of multiple sales or other disposition whenever the licensee sells or otherwise disposes of, at one time or during any five consecutive business days, two or more pistols, or revolvers, or any combination of pistols or revolvers totaling two or more, to an unlicensed person and submit the report to the ATF. In instance, the licensee failed to complete an ATF Form 3310.4. A violation of 27CFR 478.126a was cited. (Reference Violation #6, ROV, Worksheet #2 and Exhibit 2e)

## 7 – Suspicious/Prohibited Purchasers

No possible traffickers, straw purchasers or any other suspicious purchasers were identified during the inspection. No referrals were made. NCIC checks were conducted on the purchasers referenced in violation #2 who failed to answer one of the questions in section A of an ATF F 4473. No hits were received. NLETS driver's license queries were conducted on the purchasers referenced in violation #3 with incomplete or blank identification information on an ATF F 4473. Each purchaser held a valid ME driver's license.

#### 8 – Trace Activity

The Firearm Trace History report revealed no trace requests during the 12 month period prior to the inspection start date. There were no trace requests from 6/9/13 to

 Name:
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6/9/16. Staley and Sons acquired and disposed of approximatel states sed firearms during the inspection period. Firearms were searched in NCIC with no resulting hits.

9-NFA/Importer/Collector/Manufacturer (b)(3)-(26 USC 6103)

#### 10 - Referrals

No referrals were generated as a result of this inspection.

#### 11 - Other

On 6/3/16, IOI (b) (6) contacted RAC (b) (6) of the Portland, ME Field Office via email. (b) (indicated that there were no ongoing criminal investigations, safety concerns, of other concerns that would prevent the inspections from being conducted (b) (6) also stated that he helped Staley and Sons obtain an NFRTR from the NFA Branch sometime in January 2016.

The licensee was in compliance with the requirement to have secure gun storage/safety devices available for sale and provided with all handguns. The licensee was in compliance with the Youth Handgun Safety Act (YHSA) poster and notices requirements.

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 UI#:
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 Trade Name:
 Staley & Sons Gun Repair, Inc.
 FFL#:
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## 12 - Closing Actions

A closing conference was held on 6/28/16 between IOI (b) (6) and Loretta Severson, Owner. An Acknowledgement of Federal Firearms Regulations was reviewed with Severson. Severson signed the Acknowledgement. She retained a copy for the business records. A copy of the Acknowledgement is attached to this report. (Reference Exhibit 3)

A Report of Violations (ROV) was issued to Staley and Sons. Staley signed the ROV on 7/18/16.

### 13 - Violations

### 1. **27 CFR 478.21(a)**

Nature of violation: All of the information called for in each form shall be furnished as indicated by the headings on the form and the instructions on or pertaining to the form. Failure to obtain a complete ATF F 4473 prior to transferring a firearm to a non-licensee. I instances, the licensee failed to sign and date the ATF F 4473 in questions 24 and 25.

Licensee's response: Licensee stated that they must have just misse instances. Licensee stated that they (and Mr. Staley) had relied on employees to complete the ATF F 4473s and they failed to double check their work. Licensee stated that new policies will be enacted to ensure forms are complete and accurate in the future.

<u>Corrective action</u>: Licensee will ensure a complete and accurate ATF F 4473 is obtained for all future transfers to non-licensees.

Reference: ROV, Worksheet #2 and Exhibits 2a and 2b

## 2. **27 CFR 478.124(c)(1)**

Nature of violation: Failure to obtain a complete and accurate ATF F 4473 prior to transferring a firearm to a non-licensee. In the instance, the licensee transferred a firearm to a non-licensee after the non-licensee failed to answer question #11d. In instance, the licensee transferred a firearm to a non-licensee after the non-licensee failed to answer question #11k.

<u>Licensee's response</u>: Licensee stated that they must have just missed that they instances. Licensee stated that they (and Mr. Staley) had relied on employees to complete the

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ATF F 4473s and they failed to double check their work. Licensee stated that new policies will be enacted to ensure forms are complete and accurate in the future.

<u>Corrective action</u>: Licensee will ensure a complete and accurate ATF F 4473 is obtained for all future transfers to non-licensees.

Reference: ROV. Worksheet #2 and Exhibits 2c and 2l

# 3. 27 CFR 478.124(c)(3)(i)

<u>Nature of violation</u>: Failure to verify the identity of the transferee by examining the identification document presented and noting on the ATF F 4473 the type of identification used after the transferee executed the form.

I stance, the licensee failed to record the expiration date of the identification document. In instances, the licensee failed to record any identification information in question #20a.

<u>Licensee's response</u>: Licensee stated that they must have just missed instances. Licensee stated that they (and Mr. Staley) had relied on employees to complete the ATF F 4473s and they failed to double check their work. Licensee stated that new policies will be enacted to ensure forms are complete and accurate in the future.

<u>Corrective action</u>: The licensee will obtain complete and accurate identification documents prior to transferring a firearm to a non-licensee. The licensee will record this information on the ATF F 4473.

Reference: ROV, Worksheet #2 and Exhibits 2d, 2i, 2j and 2l

## 4. **27 CFR 478.124(c)(3)(iv)**

Nature of violation: Failure to comply with the requirements of CFR 478.102 and record on the ATF F 4473 the date on which the licensee contacted NICS (or appropriate State agency) as well as any response provided by the system. In instances, the licensee failed to record the date NICS was contacted on an ATF F 4473. Instance, the licensee failed to enter the initial response received from NICS on an ATF F 4473.

<u>Licensee's response</u>: Licensee stated that they must have just missed nstances Licensee stated that they (and Mr. Staley) had relied on employees to complete the ATF F 4473s and they failed to double check their work. Licensee stated that new policies will be enacted to ensure forms are complete and accurate in the future.

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<u>Corrective action</u>: The licensee will record complete and accurate information regarding NICS (or the appropriate State agency) for all future transfers to a non-licensee.

**Reference:** ROV, Worksheet #2 and Exhibits 2f, 2h, 2k, 2l, 2m, 2n, 2o and 2p

# 5. **27 CFR 478.123(d)**

Nature of violation: Failure to accurately maintain an acquisition and disposition record. The sale or other disposition of a firearm shall be recorded by the licensee not later than seven days following the date of such transaction. Failure to record the disposition of a firearm into a required record. In stances, the licensee failed to timely record the disposition of a firearm in the A&D book.

<u>Licensee's response</u>: Licensee stated that they believe the firearms were sold on ATF F 4473s or returned to gunsmithing customers and they failed to record the disposition entries in the A&D record. Licensee stated that they will conduct regular firearm inventories to ensure the A&D record is accurate in the future.

<u>Corrective action</u>: Licensee will enter the required information into the A&D record. Licensee will maintain a complete and accurate A&D for all firearms transactions.

Licensee reporte (25 State of the firearms missing from inventory on an ATF F 3310.11.

Reference: ROV, Worksheet #1 and Exhibit 1

#### 6. **27 CFR 478.126a**

Nature of violation: Failure to prepare a report of multiple sales or other disposition whenever the licensee sells or otherwise disposes of, at one time or during any five consecutive business days, two or more pistols, or revolvers, or any combination of pistols or revolvers totaling two or more, to an unlicensed person and submit the report to the ATF. In instance, the licensee failed to complete an ATF Form 3310.4.

<u>Licensee's response</u>: Licensee stated that they just missed instance. Licensee stated that they will ensure multiple handgun sales are reported in the future.

<u>Corrective action</u>: Licensee will submit the ATF F 3310.4 for sales instance and for all future multiple handgun sales requiring completion of an ATF F 3310.4.

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Reference: ROV, Worksheet #2 and Exhibit 2e

X			

**Industry Operations Investigator** 

# **Index of Worksheets and Exhibits**

Exhibit 1 – ATF F 3310.11

Exhibit 2 – Copies of ATF F 4473s

Exhibit 3 – Acknowledgement of Federal Firearms Regulations